

Bid Corrigendum

GEM/2023/B/4213937-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
3. Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)
4. File Attachment [Click here to view the file](#).
5. Buyer uploaded ATC document [Click here to view the file](#).

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.

13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)

<p>ओडिशा ग्राम्य बैंक ଓଡ଼ିଶା ଗ୍ରାମ୍ୟ ବ୍ୟାଙ୍କ Odisha Gramya Bank</p>	 <p>always with U</p>	<p>मुख्य कार्यालय: गण्डमुण्डा, खण्डगिरि, भुवनेश्वर-751030, Head Office: Gandamunda, Khandagiri, Bhubaneswar-751030, ମୁଖ୍ୟ କାର୍ଯ୍ୟାଳୟ: ଗଣ୍ଡମୁଣ୍ଡା, ଖଣ୍ଡଗିରି, ଭୁବନେଶ୍ୱର-୭୫୧୦୩୦. phone No.0674-2353009/41, email- gad@odishabank.in</p>
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GEM TENDER FOR SUPPLY, INSTALLATION AND MAINTAINANCE OF NETWORKBASED CCTV SYSTEMS



Odisha Gramya Bank

GEM TENDER

FOR

SUPPLY AND INSTALLATION OF NETWORK BASED CCTV SYSTEMS

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ABBREVIATIONS USED IN THE DOCUMENT

Abbreviation	Expansion
ATS	Annual Technical Support
CA	Chartered Accountant
CVC	Central Vigilance commission
DB	Database
DC	Data Center
DD	Demand Draft
DRS	Data Recovery Center
EMD	Ernest Money Deposit
GST	Goods and Services Tax
OEM	Original Equipment Manufacturer
OGB	Odisha Gramya Bank
NEFT	Net Electronic Fund Transfer
OEM	Original Equipment Manufacturer
RBI	Reserve Bank of India
SB	Successful Bidder
SI	System Integrator
SLA	Service Level Agreement
SOP	Standard Operating Procedure
SMS	Short messaging services
UAT	Unit Acceptance Testing
TDS	Tax deducted at Source
EDW	Enterprise Data Warehouse
BI	Business intelligence
TAT	Turn Around Time
CBS	Core Banking Solution
API	Application Programming Interface
OVD	Officially Valid documents
KYC	Know Your Customer

Part-1

INTRODUCTION

Odisha Gramya Bank, Head office, Gandamunda Bhubaneswar (hereinafter referred to as "Bank") invites bids (hereinafter referred to as "bid/tender") for Supply, Installation and Maintenance of Network based CCTV systems ("hereinafter also referred to as "System") based on the requirements, specifications, terms and conditions laid down in this tender and its Annexes.

PART – 2**DISCLAIMER**

The information contained in this tender document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of Odisha Gramya Bank (Bank), is provided to the Bidder(s) on the terms and conditions set out in this tender document and all other terms and conditions subject to which such information is provided.

This tender is neither an agreement nor an offer and is only an invitation by Bank to the interested parties for submission of bids. The purpose of this tender is to provide the Bidders(s) with information to assist in formulation of their proposals. This tender does not claim to contain all the information each Bidders may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this tender and where necessary obtain independent advice. Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this tender. Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this tender. No contractual obligation whatsoever shall arise from the tender process until a formal contract is signed and executed by duly authorized officers of the Bank with the selected Bidders.

CONTACT DETAILS ON BIDDING PROCESS:

Sl. No	Description of Information / Requirement	Information / Requirement
1	Name of contact officials for submission of Integrity Pact (in ₹100 Stamp paper) & EMD-BG.	Odisha Gramya Bank , Head Office, Gandamunda, Bhubaneswar- 751030.
2	Address for Communication /Submission of Bids	The General Manager, General Administration Dept., Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O. – Khandagiri, Bhubaneswar – 751030.
3	Contact officials for any clarification.	A.K.Sarangi – Manager, GAD-0674-2353009 M.Parida – Manager, GAD-0674-2353041
4	Contact e-mail ID	gad@odishabank.in
7	EMD- Details. EMD in form of DD /Bank Guarantee/	Odisha Gramya Bank, Head Office, Gandamunda, Bhubaneswar IFSC- IOBA0ROGB01 Inform of Demand Draft: In favor of Odisha Gramya Bank payable at Bhubaneswar.

Note: Cutoff date and Time will be as appearing in GeM portal.

Section-I-Scope of Work

1. Bank is using "DVR based CCTV systems (4/8 channel) in most of its Branches presently. The same is **planned to be replaced** with network based CCTV systems NVR CCTV systems (8 Channel) in 549 Branches.
2. Warranty Period: Comprehensive Warranty Period is 3years. In warranty period, vendors have to render free service and resolve all complaints within 72hours. All spare parts will be covered under Comprehensive Warranty. Vendors have to provide footage whenever required by bank without charging extra cost.
3. **The make of NVRs, Cameras, POE Switches and associated equipment should be of same reputed company (OEM) to ensure seamless connectivity and to avoid operational mismatch if any.**
4. In view of the above, we invite sealed tenders under **two bid system** from Agencies who have been authorised by OEMs as **System Integrators/ Service Providers (SIs/ SPs)** having their Service Center/ Office in Bhubaneswar and having a good business liaison with the OEM subject to both OEM and SIs / SPs are meeting the selection criteria laid down in this RFP.
5. The selected SI/ SP shall be issued an **offer letter by Head Office** to submit a **Performance Bank Guarantee (PBG) within 30 days of** issuing the "**Supply cum Work Order**" to the selected SIs / SP as per the rate finalized during the tender. A contract in the form of signing the duplicate copy of the "Supply cum Work Order" as a token for having agreed to the terms and conditions laid down in this RFP will be executed by the SI/ SP for the following:
 - (a) To supply & install Network based CCTV systems of the nos. of branches mentioned in the Supply cum Work Order.
 - (b) To expedite supply, installation & post installation service of the CCTV systems in each Branch, the work may be divided among L1 and L2 Bidders (or more bidders as per the bank requirement) at the Rate quoted by L1, ensuring the following:
 - (C) L1 Bidder will be allotted the more Regions for installation of new network based CCTV systems. (70% work order to be allotted out of total work order). L2 Bidder may be allotted the Region with lesser number of branches as compared to L1 Bidder. (The rest 30% work order to be allotted to L2 Bidder with L-1 price). In case of non-acceptance of the counter offer by the L2 party, a similar offer shall be made to L3 and L4, and so on with L-1 Price. If L2 or L3 or L4 so on is not agree to execute the work with L1 price, the total work order (100% work order) will be awarded to L1 vendor.
 - (D) If the bidder, whose bid has been found to be the lowest evaluated bid withdraws or whose bid has been accepted, fails to sign the procurement contract as may be required, or fails to provide the security as may be required for the performance of the contract or otherwise withdraws from the procurement process, **the Procuring Entity shall re-tender the case.**
6. The Bank may issue notice(s) to the SI / SP in case there are repeated complaints regarding unserviceability of the CCTV system and the same is not attended within a period of 72

hours of reporting by email/ phone during the Warranty Period.

7. Further, performance guarantee will be invoked and agency will be **blacklisted** if it is found that the CCTV components supplied by the agency are substandard or not as per the specifications given in this RFP or functioning of the CCTV system is assessed poor/ unsatisfactory or performance of the agency is assessed poor/ unsatisfactory during the period of Comprehensive warranty period despite having issued two or more notices to the agency.

Section-2-EMD & Bid validity period

2.1. Earnest Money Deposit (EMD).

- a) The SI / SP must submit an EMD of Rs.800000 /- [Rupees Eight Lakhs Only) by way of BG/Demand Draft from any scheduled commercial bank in favour of "Odisha Gramya Bank payable at Bhubaneswar" along with the Technical Bid.
- b) The EMD of unsuccessful Bidder would be returned without any interest within 30 days from the date of completion of tender process.

2.1.A.Exemption of EMD:

*Exemption of EMD will be allowed to bidder registered under MSME / Udyog Aadhar as Micro & Small Enterprises of service industry under **category relevant** to this tender submission of photo copy of registration certification from relevant authority of Govt. of India. **Bidder should upload scanned copy of required valid certificate in GeM portal and need not send any hardcopy.***

2.1.B. Return of EMD

The EMDs of successful Bidder/s shall be returned / refunded after furnishing Performance Bank Guarantee as required in this tender.

EMDs furnished by all unsuccessful Bidders will be returned on the expiration of the bid validity / finalization of successful Bidder, whichever is earlier.

2.1.C.Forfeiture of EMD

The EMD made by the bidder will be forfeited if:

- a) Bidder withdraws its bid before opening of the bids.
- b) Bidder withdraws its bid after opening of the bids but before Notification of Award.
- c) Selected Bidder withdraws its bid / Proposal before furnishing Performance Bank Guarantee.
- d) Bidder violates any of the provisions of the tender up to submission of Performance Bank Guarantee.
- e) Selected Bidder fails to accept the order within **five days** from the date of receipt of the order. However, OGB reserves its right to consider at its sole discretion the late acceptance of the order by selected Bidder.
- f) Bidder fails to submit the Performance Bank Guarantee within stipulated period from the date of execution of the contract. In such instance, OGB at its discretion may cancel the order placed on the selected Bidder without giving any notice.

2.2. Period of Validity of Bids

Bids shall remain valid for a period of 90 days after the date of bid opening as mentioned in Section 1 or as may be extended from time to time. OGB reserves the right to reject a bid valid for a period shorter than 90days as non-responsive, without any correspondence.

2.3. Extension of Period of Validity

In exceptional circumstances, prior to expiry of the bid validity period, OGB may request the Bidders consent to an extension of the validity period. The request and response shall be made in writing. Extension of validity period by the Bidder should be unconditional and irrevocable. The EMD provided shall also be suitably extended. A Bidder may refuse the request without forfeiting the bid Security.

2.4. If such company becomes L1 & refuses to take contract/ does not fulfils the requirement of Tender after being declared L1 will be blacklisted for 5 years.

2.5.The Original documents of Technical Bid documents enclosed in **sealed envelopes**, to be sent "The General Manager, General Administration Dept., Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O. – Khandagiri,Bhubaneswar – 751030.,"**GeM tender for supply ,installation and maintenance of network based CCTV systems**" must be marked on the top of front side of the envelop and the **name of the bidder, Contact Person, Address, Phone/ Mobile No. and email Id must be mentioned at the rear.**

Section-3-Eligibility Criteria:

Technical Bid. Offers received from the bidders who do not fulfill any of the following eligibility criteria are liable to be rejected.

- The Qualification Requirement for the **OEM and Bidder** (Service Provider/ System Integrator) are as appended below:Bidder should submit the below documents of OEM & Bidder itself.

Sl. No.	Eligibility Criteria	Supporting Documents
1	The NVRs, Cameras, POE switches, Video Management Server and other accessories planned to be supplied/ installed by the System Integrator, should be manufactured/ assembled in India for the past three years with a fully equipped repair and maintenance center and a toll free number.	Copy of valid address proof of OEMs production facility to be provided.

Sl. No.	Eligibility Criteria	Supporting Documents
2	1) The OEM should be registered in India. 2) The OEM should have a dedicated online CCTV support center available during working hours and a fully equipped repair and maintenance office in India. The OEM document details need to be submitted for the same.	Copy of Certificate of Incorporation, GST Certificate and PAN to be provided.
3	The OEMs must have its own Service Centre(s) in Odisha since last 3 (Three) years.	Valid Address Proofs & other documents showing presence of service centers in Odisha for last 3 (Three) years to be provided.
4	The OEM should have average annual turnover of at least Rs 1.5Crores during last 3 (Three) years. The OEM(s) should be a profit making company and should have a positive net worth.	Copy of audited Balance Sheet / Profit & Loss statements for Business done in India for FY 2020-21, 2021-22 & 2022-2023 to be provided.
5	OEM IT Return	Copy of IT Return for Assessment Years of 2021-2022, 2022-2023, 2023-2024.
6	The OEM should have ISO 9001 & 14001 Certifications.	Copy of relevant valid certificates to be provided.
7	The OEM should have an ISO 27001 for Information Security Management System. Documents needed to be attached along with the bid.	Copy of relevant valid certificates to be provided.
8	The OEM should have BIS Certification for NVR, Cameras, and other products (as applicable) it proposes to supply. Copy of relevant certificates to be provided along with the Technical Bid.	Copy of relevant valid certificates to be provided
9	The OEM must also provide a Certificate that replacement spares will be made available for at least 7 (Seven) years .	An undertaking to be provided by the OEM as per Annexure 1 (A)

Sl. No.	Eligibility Criteria	Supporting Documents
10	The OEM should have installed minimum 1000 2MP 2 MP IR Dome IP Camera and 2 MP IR Bulet IP Camera in India during last 3 financial year. Bidders have to upload the self-declaration of OEM with documentary proof.	Copy of relevant valid documents to be provided.
11	OEM undertakes to provide copy of the Warranty Certificate(s) (as applicable) with Make, Model & Serial Number Highlighted for NVR, CCTV Cameras, POE Switches and HDD. Copy of the Warranty Certificate should be enclosed along with the Installation Report by SI / SP.	An undertaking to be provided by the OEM as per Annexure 1 (A)
12	The OEM confirms that the NVR, Cameras, and POE switches it intends to supply, meet ONVIF protocol.	Copy of relevant valid documents to be provided
Documents Requirement of Bidder (System Integrator/ Service Provider (SI/ SP)).		
1	Bidder (SI/ SP) should be Proprietorship/ Partnership/ Pvt Ltd Company having its registered office in India	Copy of Certificate of Incorporation to be provided.
2	The annual turnover average for last 3 financial years should not be less than Rs.1.00Crore.	Bidder should submit Copy of the audited Balance Sheets & Profit & Loss statement for the financial year 2020-21, 2021-2022 and 2022-2023 and CA Certificate indicating the sales Turnover for the previous financial years mentioned above.
3	Income tax Certificate/IT return	Copy should be uploaded for the Assessment Year 2021-2022, 2022-2023 and 23-24.
4	GSTIN Certificate & PAN	Copy of GSTIN certificate & PAN to be enclosed. Latest GST filing proof.
	The Bidder (SI/ SP) should have an office/ service center / clearly defined escalation matrix compulsorily in Bhubaneswar in Odisha.	Copy of suitable document in the name of the agency (GST Certificate with address) to be provided.

Sl. No.	Eligibility Criteria	Supporting Documents
5	Bidder as well as OEM should not have been blacklisted / debarred by any PSUs or PSBs during last 5 (Five) years as on date of bid submission.	Bidder to upload the Self Declaration certificate as per format provided in " Annexure-D - Declaration for Clean Track Record" of the tender along with the technical bid. (Documentary proof should be attached).
6	Declaration from clients for completion of work/satisfactory performance.	Bidder has to submit at least two Performance Certificate from client for satisfactory completion of work.
7	The Firm must have executed for similar works of CCTV/Surveillance in any Banks/Financial Institutions/Public sector undertakings/ Govt. departments with last 3 years with the product offered from publication of the tender.	Scanned copies of original work orders with Annexure-I (Track record for past Experience) .
8	The Bidder should be "System Integrators/ Service Providers" for supply & installation of OEMs products.	Copy of Manufacturer Authorization Certificate (MAC) format attached as Annexure 1 (A) to be provided for CCTV, NVR, Network Switches & Passive Components, LED displays etc
9	Bidder should have service across 13 operational districts in Odisha (Odisha Gramya Bank Operational district), and should be able to provide efficient and effective support. In case they do not have the same should be complied within one month of work order.	Details of service support at 13 operation districts on Bidder's letter head or Self- Declaration on Bidder's letter head as applicable.
10	The selected bidder while supplying the NVR based CCTV products must provide for each item the Warranty Certificate (along with Make, Model No. & Serial Number) and QR Codes as applicable.	An undertaking as per Annexure - 1 to be provided.
11	Bidder should not be or must not have been a financial defaulter with any bank or any organisation in India.	The Solvency certificate should not be more than six months old from the date of publication of tender. Bankers details: Please enclose solvency certificate minimum worth Rs.5lahks.
12	Selected Bidders undertakes to submit the Performance Guarantee , as per the format provided by the Bank.	An undertaking as per Annexure - 1 to be provided.

Sl. No.	Eligibility Criteria	Supporting Documents
13	Earnest Money Deposit in the form of Bank Guarantee.	
14	Filled and signed copy of "Annexure A – Bidder's Letter for EMD" (Filled and signed copy)	
15	Annexure B-Bidder Offer Form(Without Price) (Filled and signed copy)	
16	Annexure C - Bidder Information" (to be filled in the online and upload signed copy)	
17	Annexure-D-Declaration for clean track Record(Filled and signed copy)	
18	Annexure-E- Declaration of Acceptance of tender Terms and Conditions" (Filled and signed copy)	
19	of "Annexure F- Declaration of Acceptance of Scope of Work" (Filled and signed copy)	
20	Annexure G-Scanned copy of "Power of Attorney"	
21	Annexure-H- Track Record for Past Experience (Filled and signed copy)	
22	Annexure I- Escalation Matrix (Filled and signed copy)	
23	Annexure J- Integrity Pact	
24	Technical Specification-Annexure-III	
25	Other Supporting Document	
26	Only Original Integrity Pact and Earnest Money Deposit in the form of Bank Guarantee/Demand Draft in favor of "Odisha Gramya Bank, payable at Bhubaneswar" should be submitted at OGB Head Office before scheduled date either by hand or by post or by courier. The Integrity Pact should be printed on stamp duty of Rs.100/- (Rupees One Hundred only).	

Commercial Bid -Annexure- IV.

Note: Bidder must comply with all above-mentioned criteria. Non-compliance of any of the criteria for the category bidder has selected, will entail rejection of the offer summarily. **Photocopies of relevant documents / certificates should be uploaded as proof in support of the claims made.** BANK reserves the right to verify /evaluate the claims made by the vendor

independently. Any decision of BANK in this regard shall be final, conclusive and binding upon the bidder.

1. In case of business transfer where Bidder has acquired a Business from an entity ("Seller"), work experience credentials of the Seller in relation to the acquired Business may be considered.
2. Bidders need to ensure compliance with all the eligibility criteria points.
3. In case of corporate acquisition, split of a company, certificate of incorporation, financial statements, credentials prior to such restructuring could be furnished
4. Scheduled Bank also include Regional Rural Bank and Co-operative Bank.
5. Scheduled commercial Bank refer to public sector / scheduled commercial Bank in India only.
6. Branches mentioned are per Bank and not cumulative across Bank.
7. The decision of the bank shall be final and binding in this regard. Any deviations will be ground for disqualification.
8. Bank reserve rights to ask any other document for verification purpose.

Section-4- General Condition

Duration for completion of work: For both L1 vendor and for L2 vendor is 16weeks.

Further, a **penalty of Rs 500/- per week** will be debited on the amount payable to the selected Bidder **for any delay** excluding the reasons such as natural disasters or war like situation(s) which are beyond the control of the Bidder.

In case of 100% awarding to L1 bidder, duration for completion of work is 16weeks.

Note: Selected bidders should have sufficient manpower (Export Engineers) to execute the work in time. An undertaking as per **Annexure - I** to be provided.

- i. The Bidder must submit the **EMD** as mentioned in this tender.
- ii. The Bidder must submit **copy of the tender** and amendments if any issued by the bank with each page **duly signed and stamped** by the competent authority having agreed to terms and conditions for this tender.
- iii. The Bidder must submit duly signed & stamped by the OEM as a documentary proof with respect to OEM meets the Qualification Requirements as specified in this tender.
- iv. Bidder must undertake **to complete the task of installation of the network based CCTV system in our branches (Odisha Gramya Bank) by itself and promise that it will not execute agreement(s) with any subcontractor(s) for the same.** An undertaking as per **Annexure - I** to be provided.

2. OTHER TERMS AND CONDITIONS

- a. The Bank shall have the right to withhold any payment due to the successful bidder in case of delays or defaults on the part of the successful bidder. Such withholding of payment shall not amount to a default on the part of the Bank.
- b. Successful bidder shall hold the Bank, its successors, Assignees and administrators fully indemnified and harmless against loss or liability, claims actions or proceedings, if any, that may arise from whatsoever nature caused to the Bank through the action of its technical resources, employees.
- c. Successful bidder shall be responsible for managing the activities of its personnel and will be accountable for both. Successful bidder shall be vicariously liable for any acts, deeds or things done by their technical resources, employees that is outside the scope of power vested or instructions issued by the Bank.
- d. Successful bidder shall be the principal employer of the technical resources, employees engaged by Successful bidder and shall be vicariously liable for all the acts, deeds or things, whether the same is within the scope of power or outside the scope of power, vested under the contract to be issued for this tender.
- e. The indemnification is only a remedy for the Bank. The successful bidder is not absolved from its responsibility of complying with the statutory obligations as specified above. Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However, indemnity would cover damages, loss or liabilities suffered by the Bank arising out of claims made by its customers and/or regulatory authorities.
- f. Successful bidder shall be held entirely responsible for the security and the protection of their workers at all times inclusive of non-working hours. They shall be deemed to have included for all costs associated therewith, including cost of insurance, medical expenses etc. if any. Successful bidder shall inform all his employees, technical resources, etc. associated in execution of the work awarded under this tender to work in the specified area and they should not move around at other places of premises without any specific reason.
- g. Successful bidder or its employees / technical resources shall not store or allow to store in the Bank's premises any goods, articles or things of a hazardous, inflammable, combustible, corrosive, explosive or toxic nature.
- h. Successful bidder, its employees and technical resources shall provide full co-operation to other agencies working in the premises and shall follow the instruction of site in charge. No extra claims shall be entertained on account of any hindrance in work. SB shall not be entitled to any compensation for any loss suffered by it on account of delays in commencing or executing the work, whatever the cause of delays may be including delays arising out of modifications to the work entrusted to it therewith or delays in

awarding contracts for other trades of the Project or in commencement or completion of such works or for any other reason whatsoever and the Bank shall not be liable for any claim in respect thereof.

- i. It is well defined and understood that the labour or any employee or technical resources of the Successful bidder will have no right for claim of employment on the Bank.
- j. No extra claim shall be entertained on account of all the redo of work on account of Successful bidder's negligence and resulting into make good of the damages or damaged portions during executing the job. All such cost shall be borne by the Successful bidder.
- k. Successful bidder shall indemnify the Bank from all the acts & deeds on account of negligence by his employees or any person acting on his behalf.
- l. Successful bidder shall take all risk Insurance coverage for its employees, technical resources or any person acting on his behalf during the contract period to cover damages, accidents and death or whatever may be.
- m. Successful bidder should indemnify the Bank for Intellectual Property Rights (IPR) / copy right violation, confidentiality breach, etc., if any.
- n. The Bank ascertains and concludes that everything as mentioned in the tender document or its addendum circulated to the bidders and responded by the bidders have been quoted for by the bidders, and there will be no extra cost associated with the same in case the SB has not quoted for the same.

3. Performance Bank Guarantee (PBG).

- (I) The Bidder on selection for execution of work as stated above, will be intimated through an offer letter for submission of Performance Bank Guarantee (PBG) on Rs 100/- Stamp Paper, **equivalent to 5% "Approximate Procurement Cost validity for 3 years Warranty Period"**. The procurement cost will be decided as per the Rates quoted by L1 Bidder. There shall be a claim period of 12 (twelve) months from the date of expiry of the guarantee.
- (II) Format of the PBG is attached as **Annexure – K** to this tender.
- (III) The PBG must be issued **other than Odisha Gramya Bank** in the name of **"Odisha Gramya Bank"**, payable at Bhubaneswar and to be submitted **within 30 days** of placing the work order by the Bank.
- (IV) However, the SI / SP must submit an undertaking that it will submit the PBG within 30 days from the receipt of "supply cum work order" by the bank in the format attached as **Annexure - I** of the tender.
- (V) In case, the SI / SP selected as L1 bidder fails to submit the PBG to within **30 (thirty) days** from the date of work order, the EMD submitted by the successful Bidder may be forfeited.

4. **Condition of Installation of new network based CCTV systems**

- a. To Install, Commission & Test above mentioned network-based CCTV systems to cover the locations as listed below.
 - i. Branch Manager Cabin/ Jewel Appraiser.
 - ii. Entry / Exit (avoiding light falling on the camera & blurring of image).
 - iii. Strong Room door and area around.
 - iv. Cash Cabins.
- b. The SI / SP must use **Cat-6 UTP cables with tagging** to differentiate with the Cat-6 cables used for normal networking by Bank. However, singlecolour coding to be used for complete cabling in one Branch.
- c. To de-install old/ existing DVR based CCTV systems including all its cameras, wiring & accessories. The removal of the existing DVR based CCTV systems to be commenced only after installation of new CCTV systems in each Branch.
- d. Utmost care must be taken while installing new network-based CCTV systems & de-installing existing DVR based CCTV systems and Bank property should not be damaged by the personnel deployed by the SI / SP while performing installation/ de-installation work. Else, suitable penalty may be imposed by the bank and amount adjusted against the Bills submitted by the SI / SP Agency to recover the cost of replacement for the same.
- e. The focus & field of view of each camera including their display on monitors will be adjusted by the SI / SP as per the specific requirement of the Branch Manager.
- f. To mark/ tag each camera, POE Switch and associated equipment for easy identification.
- g. The **mandatory services i.e quarterly preventive maintenance to be provided during Comprehensive warranty** visits are as mentioned below:
 - i. Cleaning of NVRs, IP Cameras (including lens), POE switches & other items.
 - ii. Checking and correcting the focus and view of each camera.
 - iii. Checking the serviceability of all CCTV systems and undertaking the ~~rep~~ replacement work as required on priority basis.
 - iv. Checking and adjusting the settings of all CCTV systems as per the requirement of the bank.
 - v. Checking of Time synchronization.
 - vi. Checking each camera and ensuring that its footage is getting recorded continuously.
 - vii. Checking all CCTV systems and its cameras post any natural calamity such as cyclones, continuous heavy rains, and earthquake within 3 to 5 days.
 - viii. The complaints and repair calls will be attended on the same day or within 24 hours of intimation of the same by bank through mail or telephonically.

5. **Submission of Performance Bank Guarantee.** The selected bidders shall be advised to submit the PBG **within ten (30) days of work order** failing which the offer given to successful bidder Bidder may be cancelled.
6. **Issuance of Purchase Order/Work order for Supply & Installation of Network based CCTV items.** Purchase/ Work order will be issued to successful bidder for supply and installation of network based CCTV systems as stated in "Scope of Work" .
7. **Payment.**
Payment of **bill will be released as below:**
1) **1st phase-80% of submission of bill**
2) **2nd phase 80%(remaining 20% of 1st phase of bill and 60% of 2nd phase of submission of bill)**
3) **3rd phase-100% of submission of bill (remaining 40% of 2nd phase of bill and total submission of 3rd phase of bill).**
After the receipt of the Invoice along with Installation & commissioning Report for each Branch subject to satisfactory functioning of the CCTV system in each Branch. In addition to the above, **the Serial No. of the CCTV components installed** (as applicable) in the Branch **must be mentioned in the Branch wise Bill** submitted to Head Office.
- ✓ Bill should be Cost for procurement of new network based CCTV systems, i.e. cost of supply of all the items, Cost for Installation, Commissioning & Testing (Including misc items) as per approved L-1 Price along with submission of Commissioning Report.
 - ✓ Bank will not make any payment for replacement of spares for keeping the network based CCTV system functional during the Comprehensive warranty period of 3years.
 - ✓ Bank shall not make any advance payment for Purchase, Installation, Commissioning and Testing of new network based CCTV systems and removal of old CCTV systems. Bank shall not bear any extra cost for removal of old CCTV systems.
 - ✓ The payment will be made by the Bank after deducting TDS as applicable and buyback of old CCTV systems of the Branches. GST will be paid as applicable.

8. **Integrity Pact.**

- ✓ The Bank has implemented Integrity Pact in compliance with CVC guideline.
- ✓ The Integrity Pact essentially envisages an agreement between the prospective vendors/ bidders and the buyer, committing the persons/ officials of both sides not to resort to any corrupt practices in any aspect/stage of the contract. Only those vendors / bidders, who commit themselves to such a pact with the buyer, would be considered competent to participate in the bidding process.
- ✓ The Integrity Pact, duly executed on Rs. **100 Stamp Paper** (signed in all pages), shall be submitted. Draft copy of the Integrity Pact is enclosed to this tender.

9. **Other Terms & Conditions for bidder.**

- ✓ Bids received after stipulated date & time shall be rejected. The Bank will not be responsible for any postal/ courier delays. The Technical Bid and Commercial Bid must be filled up (typed) and should be as per formats provided in the tender. Corrections or alterations if any should be authenticated.
- ✓ The Bids will be opened by the designated Committee irrespective of availability of representatives from the SIs / SPs. **The Bid documents should be valid for a period of 90 days minimum.**
- ✓ The engineers/ technicians deployed by the bidders for installation of the NVR based CCTV systems and post installation services in the Branches must be properly dressed and carry SIs / SPs issued Id card/ work permit. The engineers should have expertise and knowledge for resolving the problems.
- ✓ The Bank reserves the right to reject any/ all offers without assigning any reasons.
- ✓ Bank is entitled to withdraw this tender at any stage without assigning any reason and accept or reject any deviation from these conditions.

10. **The Safety Codes** as appended below must be adopted by the Bidder.

- ✓ During the execution of works, every care shall be taken to ensure the safety and convenience of the workmen staff, authorized visitors to site and the public.
- ✓ To ensure adequate security, the SI / SP must provide scaffolding, elevation and trenching, excavation and trenching, demolition, personal safety equipment's, hoisting machines, barricading, red flags, night lamps, other items as applicable, etc.

11. **Savings.**

- ✓ In the event of a dispute in "Terms and Conditions" as published in the tender documents vis-a-vis as listed in the "Agreement for Performance Guarantee", then later will prevail.
- ✓ In the event of any dispute arising due to interpretation of any terms and conditions, the matter will be referred to respective Chief / Senior Regional Manager whose decision shall be final and binding on both the parties.
- ✓ Courts in Bhubaneswar shall have exclusive jurisdiction in any matter arising out of contract / agreement between the Bank and the SI / SP supplying the network based CCTV system and providing.

Section -5- Instruction to Bidders

A. BID DOCUMENTS

5.1. Tender/Bid

- I. Bid, Tender are used to mean the same.
- II. The Bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the Bidding document. Submission of a bid not responsive to the Bidding Document in every respect will be at the Bidders risk and may result in the rejection of its bid without any further reference to the bidder.

5.2. Cost of Bidding

The Bidder shall bear all costs associated with the preparation and submission of its bid, and OGB will in no case be responsible or liable for those costs.

5.3. Clarifications of Bidding Documents and Pre-bid Meeting

A prospective Bidder requiring any clarification of the Bidding Documents may notify OGB in writing at OGB's address or through email any time prior to the deadline for receiving such queries before due date.

Bidders should submit the queries only in the format given below:

Sr. No.	Document Reference	Page No	Clause No	Description in tender	Clarification Sought	Additional Remarks (if any)

Replies to all the clarifications, modifications received through mail and email will be posted on GeM portal. Any modification to the bidding documents which may become necessary shall be made by OGB by issuing an Addendum.

5.4. Amendment of Bidding Documents

1. At any time prior to the deadline for submission of bids, OGB may for any reason, whether at its own initiative or in response to a clarification requested by a Bidder, amend the Bidding Documents in GeM.
2. Amendments will be provided in the form of Addenda to the Bidding Documents, which will be posted on GeM portal. Addenda will be binding on Bidders. It will be assumed that the amendments contained in such Addenda had been taken into account by the Bidder in its bid.
3. In order to afford Bidders reasonable time to take the amendment into account in preparing their bids, OGB may, at its discretion, extend the deadline for the submission of bids, in which case, the extended deadline will be posted on GeM portal.
4. From the date of issue, the Addenda to the tender shall be deemed to form an integral part of the tender.

5.5. Period of Validity of Bids

Bids shall remain valid for a period of 90days after the date of bid opening or as may be extended from time to time. OGB reserves the right to reject a bid valid for a period shorter than 90days as non-responsive, without any correspondence.

5.6. Extension of Period of Validity of bid

In exceptional circumstances, prior to expiry of the bid validity period, OGB may request the Bidders consent to an extension of the validity period. The request and response shall be made in writing. Extension of validity period by the Bidder should be unconditional and irrevocable. The EMD provided shall also be suitably extended. A Bidder may refuse the request without forfeiting the bid Security.

5.7. Format of Bid

Both Technical and Price Bid to be submitted in GeM Portal. Document such as Demand Draft,EMD IN FORM OF BG,Power of Attorney and Integrity Pact must reach at OGB in original.

B.Submission of Bid

5.8. Bid Submission modes

Bidder to follow following mode of submission of Bid.

1. Original copy of EMD in form of DD/BG, Power of Attorney and Integrity Pact must be submitted in a closed envelopes with marked as “**GeM tender for Supply ,Installation and maintenance of Network based CCTV System in OGB**” and should reach on or before Head Office of Odisha Gramya Bank either by post or by courier or in hand on or before last date and time of submission of bid. Bank will not receive any document received after due date and time and bid submitted by said bidder will considered as invalid. Address of delivery: General Administration Department, 1st Floor, Head Office of Odisha Gramya Bank, Gandamunda, Khandagiri, Bhubaneswar, Odisha – 751030.
3. Signed and scanned copy of all documents must be submitted as part of technical bid in GeM portal along DD/BG towards EMD, Integrity Pact and Power of Attorney, on or before last date of submission of bid. Hardcopies of technical bid documents should not be sent to Head Office except for DD/ BG towards EMD, Integrity Pact and Power of Attorney.
4. Commercial bids must be submitted as part of commercial bid in GeM portal only. No hardcopy of the same should be sent to Head Office. Scanned copy of commercial bid must not be uploaded in technical bid.

5.9. Bid Submission

1. The Bidder should bear all the costs associated with the preparation and submission of their bid and OGB will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.
2. The offers should be made strictly as per the formats enclosed.
3. No columns of the tender should be left blank. Offers with insufficient/inaccurate information and Offers which do not strictly comply with the stipulations given in this

tender, are liable for rejection.

5.10. Bid Currency

All prices shall be expressed in Indian Rupees (INR) only.

5.11. Bid Language

The bid shall be in English Language.

5.12. Rejection of Bid

The bid is liable to be rejected if the bid document:

1. Does not bear signature of authorized person.
2. Is received through E-mail.
3. Is received after expiry of the due date and time stipulated for Bid submission.
4. Is incomplete / incorrect.
5. Does not include requisite documents.
6. Is Conditional.
7. Does not confirm to the terms and conditions stipulated in this tender.
8. Is not submitted through GeM portal.

No bid shall be rejected at the time of bid opening, except for late bids and those that do not conform to bidding terms.

5.13. Deadline for Submission

The last date of submission of bids is given in GeM. However the last date of submission may be amended by OGB and shall be notified through GeM portal.

5.14. Late Bid

Bids received after the scheduled time will not be accepted by the OGB under any circumstances. OGB will not be responsible for any delay due to postal service or any other means.

5.15. Modifications and Withdrawal of Bids

Bids once submitted will be treated, as final and no further correspondence will be entertained on this.

No bid will be modified after the deadline for submission of bids.

5.16. Right to Reject, Accept/Cancel the bid

OGB reserves the right to accept or reject, in full or in part, any or all the offers without assigning any reason whatsoever.

OGB does not bind itself to accept the lowest or any tender and reserves the right to reject all or any bid or cancel the Tender without assigning any reason whatsoever. OGB also reserves the right to re-issue the Tender without the Bidders having the right to object to such re-issue.

5.16 Tender Abandonment: OGB may at its discretion abandon the process of the selection of bidder at any time before notification of award.

Section- 6- Bid Opening

6.1. Opening of Bids

Bids will be opened in 2 stages:

Stage 1 – In the first stage the 'Technical' Bids will be opened.

Stage 2 – “Commercial bids” will be opened for technically qualified bidders for selection of L1 bidder.

6.2. Opening of Eligibility and Technical Bids

OGB will open Technical bid in presence of technical committee members.

In the event of the specified date of bid opening being declared a holiday for OGB, the bids shall be opened at the appointed time and place decided by the bank which will be published in GeM portal.

6.3. Opening of Commercial Bids

Bank will open the Commercial bids to the bidders satisfying eligibility criteria and Technical requirement of this tender.

Section-7-Evaluation of Bid

7.1. Tender Evaluation Process: The offers received from various bidders shall be evaluated in **2(Two) stages:** -

7.1.A. Technical Bid.

The selection criteria for qualifying the Technical Bid i.e Eligibility Criteria and for participating in the Commercial Bid i.e. **Annexure - IV** for OEM & System Integrator/ Service Provider are attached.

7.1.A.1. Verification of the Technical Details / Specification of the Network based planned to be supplied by the SI / SP. Bank shall verify the technical details of all the items of the network-based CCTV system the SI / SP plans to supply by matching the make and model number with the Brochures / Data Sheets provided before finalization of the Technical Bid.

- a. Kindly note that tender documents submitted by a bidder may be rejected if:
- b. The tender is incomplete.
- c. Mandatory document(s) as mentioned in this Tender is/ are not attached.
- d. EMD are not submitted.
- f. Not fulfilling any other condition as mentioned in this tender.

7.2. If the bank comes to know of any wrong information furnished by the bidder or an adverse fact, purposely hidden, then the contract executed with the selected Bidder will be terminated along with invocation of the PBG. In addition, the agency may be blacklisted

for a period of minimum 5 (Five) years and a fraudcase may be filed against the Directors/ Owners of the bidder.

7.3. Contacting OGB

From the time of bid opening to the time of Contract award, if any Bidder wishes to contact OGB for seeking any clarification in any matter related to the bid, they should do so in writing by seeking such clarification/s from an authorized person. Any attempt to contact OGB with a view to canvas for a bid or put any pressure on any official of the OGB may entail disqualification of the concerned Bidder and/or its Bid.

Section -8- Terms and Conditions for selected bidders

8.1. Notification of Award / Work Order:

After selection of the L1 bidder, and after obtaining internal approvals and prior to expiration of the period of Bid validity, OGB will send Notification of Award / work Order to the selected Bidders.

Once the selected Bidders accept the work order the selected Bidder shall furnish the Performance Bank Guarantee to OGB.

8.2. Acceptance Procedure

- Within **5(Five) days** of receipt of Notification of Award/work Order the successful Bidder shall send the acceptance.
- Failure of the successful Bidder to comply with the above requirements shall constitute sufficient grounds for the annulment of the award.
- Upon the successful Bidder accepting the Work Order and **signing the contract agreement (SLA) (on stamp paper Rs.100/-) and NDA (Non-disclosure Agreement) (on stamp paper Rs.100/-)**, OGB will promptly notify each unsuccessful Bidder and will discharge all remaining EMDs, if any.

8.3. Performance Bank Guarantee

The Bidder on selection for execution of work as stated above, will be intimated through an offer letter for submission of Performance Bank Guarantee (PBG) on Rs 100/- Stamp Paper, **equivalent to 5% "Approximate Procurement Cost for 3Years of Comprehensive Warranty "**. The approx. procurement cost will be decided as per the Rates quoted by L1 Bidder.

- ✓ There shall be a claim period of 12(twelve) months from the date of expiry of the guarantee.

8.4. Taxes and Duties

All taxes, if any, shall be deducted at source as per then prevailing rates at the time of release of payments.

Prices shall be inclusive of all taxes, duties. The bidder should meet the requirements of Goods & Services Tax (GST) of India.

8.5. Confidentiality

The Bidder shall treat the details of the documents as secret and confidential. The Successful Bidder shall execute separate NDA on the lines of the draft provided in the **Annexure -L –Non-disclosure agreement thereof.**

In the event of disclosure of Confidential Information to a third party in violation of the provisions of this Clause, the defaulting party shall use all reasonable endeavors to assist the supplying party in recovering and preventing such third party from using, selling or otherwise disseminating of such information.

The Parties obligations under this Section shall extend to the non-publicizing of any dispute arising out of this Agreement.

No media release/public announcement or any other reference to the tender or any program there under shall be made without the written consent of the Bank, by photographic, electronic or other means is strictly prohibited.

The terms of this clause shall continue in full force and effect for a period of three (3) years from the date of disclosure of such Confidential Information.

In the event of termination of this Agreement, upon written request of the disclosing Party, the receiving Party shall immediately return the disclosing Party's Confidential Information, or at the disclosing Party's option destroy any remaining Confidential Information and certify that such destruction has taken place.

8.6. Amendments to the Agreement

Once contract agreement is executed with the Bidder, no amendments or modifications of Agreement and no waiver of any of the terms or conditions hereof shall be valid or binding unless made in writing.

8.7. Unless it is specifically mentioned in work order, in case of any dispute, the requirements stated in the tender will be taken as the final requirement.

8.8. Indemnity

The bidder shall indemnify, protect and save OGB and hold OGB harmless from and against all claims, losses, costs, damages, expenses, action suits and other proceedings, (including reasonable attorney fees), relating to or resulting from any act or omission or negligence or misconduct of the bidder and its employees and representatives, breach of the terms and conditions of the agreement or work order, false statement by the bidder, employment claims of employees of the bidder, third party claims arising due to infringement of intellectual property rights, death or personal injury attributable to acts or omission of bidder, violation of statutory and regulatory provisions including labour laws, laws related to information technology and intellectual property rights, breach of confidentiality obligations, breach of warranty.

Indemnity would be limited to court or arbitration awarded damages and shall exclude indirect, consequential and incidental damages and compensation. Bidder shall indemnify OGB, provided OGB promptly notifies the Bidder in writing of such claims and the Bidder shall have the right to undertake the sole defense and control of any such claim.

8.9. Bidder's Liability

The selected Bidder will be liable for all the deliverables.

The Bidder's aggregate liability in connection with obligations undertaken under the work order, regardless of the form or nature of the action giving rise to such liability (whether in contract, tort or otherwise), shall be at actual and limited to the value of the contract/work order.

The Bidder's liability in case of claims against OGB resulting from willful and gross misconduct, or gross negligence, fraud of the Bidder, its employees, contractors and subcontractors, from infringement of patents, trademarks, and copyrights or other Intellectual Property Rights or breach of confidentiality obligations shall be unlimited.

8.10. Obligations of the Bidder

Standard of Performance: The Bidder shall perform the services and carry out their obligations with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment materials and methods.

The Bidder shall always act in respect of any matter relating to this tender or to the services as faithful advisor to OGB and shall at all times support and safeguard OGB's legitimate interests in any dealings with third parties.

Prohibition of Conflicting Activities: The Bidder shall not engage and shall cause their personnel not to engage in any business or professional activities that would come in conflict with the activities assigned to them under the contract.

8.11. Exit option

a) OGB reserves its right to cancel the order in the event of happening of one or more of the situations as mentioned in the "Order Cancellation" clause.

b) OGB reserves its right to cancel the contract on event of Amalgamation / Merger of Bank with other entity of bank leading to change of service providers as per requirement of new entity post amalgamation / Merger. In such case Bank is not liable for any payment due to termination of contract.

- c) Notwithstanding the existence of a dispute, and/or the commencement of arbitration proceedings, the Bidder should continue to provide the facilities to OGB at the site.
- d) The Bidder agrees that in the event of cancellation or exit or expiry of the contract it would extend all necessary support to OGB or its selected vendors as would be required.

8.12. Order Cancellation

OGB reserves its right to cancel the order in the event of one or more of the following situations, that are not occasioned due to reasons solely and directly attributable to OGB alone;

- i. Delay in delivery is beyond the specified period as set out in the Work Order before acceptance of the product; or,
 - ii. Serious discrepancy in the quality of product or service expected.
 - iii. If a Bidder makes any statement or encloses any form which turns out to be false, incorrect and/or misleading or information submitted by the bidder turns out to be incorrect and/or bidder conceals or suppresses material information.

8.13. Termination of Contract

The Bank, by written notice sent to the Company, may terminate the Contract, in whole or in part, at any time for its convenience by giving a cure period of 30 days. The notice of termination shall specify that termination is for the Bank's convenience, the extent to which performance of the Company under the contract is terminated, and the date upon which such termination becomes effective

8.13.1. Termination for Default:

The Bank, without prejudice to any other remedy for breach of Contract, by giving 30 days' written notice of default sent to the vendor, may terminate this Contract in whole or in part:

- a) if the vendor fails to deliver the goods/ services within the period(s) specified in the Purchase Order

or

- b) if the Bidder fails to perform any other obligations(s) under the Contract.

In the event of the Bank terminating the Contract in whole or in part, the Bank may procure, upon such terms and in such manner, as it deems appropriate, goods and related services, similar to those undelivered, and the vendor shall be liable to the Bank for any excess costs for such similar Hardware and related services subject to the maximum cap of 10% of the undelivered portion. However, the vendor shall continue performance of the Contract to the extent not terminated.

8.13.2. Termination for Insolvency:

For Insolvency: OGB at any time may terminate the contract by giving written notice to Bidder, if Bidder becomes bankrupt or insolvent. In this event, termination will be without

compensation to Bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to OGB.

For Non-Performance: OGB reserves its right to terminate the contract in the event of Bidder's repeated failures (say more than 3 occasions in a calendar year to maintain the service level prescribed by OGB).

8.13.3. Termination for violation of Integrity Pact:

The vendor agrees that if they make incorrect statement on the Integrity Pact, and found later, i.e., after awarding of the contract, the contract is liable to be terminated for such reason.

8.13.4. Termination for other actions:

The bank has the right to terminate the agreement with immediate effect if the Vendor is blacklisted or in case any fraud, forgery, theft, robbery or any wrongful action/ inaction or breach of this agreement caused by Vendor or its employees.

Notice: In any event of termination, OGB will issue notice to Vendor for a period of 30 days over e-mail / registered mail.

8.14. Notices:

Except as otherwise specified in this Agreement, all notices, requests, consents, approvals, agreements, authorizations, acknowledgements, waivers, and other communications required or permitted under this Agreement shall be in writing and shall be sent by e-mail, facsimile or delivered by hand or post.

8.15. Entire Agreement

This Agreement and the Schedules to this Agreement represent the entire agreement between the Parties with respect to its subject matter, and there are no other representations, understandings, or agreements between the Parties relative to such subject matter.

8.16. Force Majeure

Any failure or delay by bidder or Bank in performance of its obligation, to the extent due to any failure or delay caused by fire, flood, earthquake or similar elements of nature, or acts of God, war, terrorism, riots, civil disorders, rebellions or revolutions, acts of government authorities or other events beyond the reasonable control of non-performing Party, is not a default or a ground for termination. If Force Majeure situation arises the Vendor shall promptly notify Bank in writing of such conditions and the cause thereof.

Unless otherwise agreed by bank in writing, the Vendor shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure vent.

8.17. Corrupt and Fraudulent Practices

- As per Central Vigilance Commission (CVC) directives, it is required that Bidders/ Suppliers / Contractors observe the highest standard of ethics during the procurement and execution of such contracts in pursuance of this policy:
- "Corrupt Practice" means the offering, giving, receiving or soliciting of anything of values to influence the action of an official in the procurement process or in contract execution.
- "Fraudulent Practice" means a misrepresentation of facts in order to influence a procurement process or the execution of contract to the detriment of the Bank and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Bank of the benefits of free and open competition.
- The Bank reserves the right to reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- The Bank reserves the right to declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time, it determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- The decision of Bank in determining the above aspects will be final and binding on the all the Bidders. No Bidder shall contact through any means of communication the Bank or any of its employees on any matter relating to its Bid, from the time of Bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Bank, it may do so in writing.
- Any effort/attempt by a Bidder to influence the Bank in its decision on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid and/or blacklisting the Bidder. The Bidder agrees not to hire, solicit or accept solicitation either directly or through a third party from any of the employees of the Bank directly involved in this contract during the period of contract, except as the parties may agree on the case to case basis.
- The selected Bidder shall ensure compliance of CVC guidelines issued or to be issued from time to time for selection of vendor for the scope of work covered in this tender.

8.18. Resolution of Disputes

- OGB and bidder shall make every effort to resolve amicably by direct informal negotiation, any disagreement or dispute or differences arising between them under or in connection with the tender/Contract. If, however, the parties are not able to resolve them,
- Such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act, 1996. Where the value of the tender/Contract is above Rs.1.00 Crore, the arbitral tribunal shall consist of 3 arbitrators, one each to be appointed by OGB and the Bidder. The third Arbitrator shall be chosen by mutual discussion between OGB and the

Bidder. Where the value of the tender/contract is Rs.1.00 Crore and below, the disputes or differences arising shall be referred to the Sole Arbitrator. The Sole Arbitrator should be appointed by mutual consent between OGB and Bidder.

- Arbitration proceedings shall be held at Bhubaneswar, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English;
- The decision of the majority of arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the arbitral tribunal. However, the expenses incurred by each party in connection with the preparation, presentation, etc., of its proceedings as also the fees and expenses paid to the arbitrator appointed by such party or on its behalf shall be borne by each party itself; and
- Any appeal will be subject to the exclusive jurisdiction of courts at Bhubaneswar.

8.19. Compliance with Applicable Laws of India

The Bidder confirms to OGB that it complies with all Central , State, Municipal laws and local laws and rules and regulations and shall undertake to observe, adhere to, abide by, comply with and notify OGB about compliance with all laws in force including Information Technology Act 2000, or as are or as made applicable in future, pertaining to or applicable to them, their business, their employees or their obligations towards them and for all purposes of this tender/Contract, and shall indemnify, keep indemnified, hold harmless, defend and protect OGB and its officers/staff/personnel/representatives/agents from any failure or omission on its part to do so and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from.

The Bidder shall promptly and timely obtain all such consents, permissions, approvals, licenses, etc., as may be necessary or required for any of the purposes of this tender or for the conduct of their own business under any applicable Law, Government Regulation/Guidelines and shall keep the same valid and in force during the term of this tender, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate OGB and its employees/officers/staff/personnel/ representatives/agents from and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from and OGB will give notice of any such claim or demand of liability within reasonable time to the Bidder.

8.19. Intellectual Property Rights:

All rights, title and interest of OGB in and to the trade names, trademark, service marks, logos, products, copy rights and other intellectual property rights shall remain the exclusive property of OGB and Bidder shall not be entitled to use the same without the express prior

written consent of OGB. Nothing in contract including any discoveries, improvements or inventions made upon with/by the use of the Bidder or its respectively employed resources pursuant to contract shall either vest or shall be construed so that to vest any proprietary rights to the Bidder. Notwithstanding, anything contained in Contract, this clause shall survive indefinitely, even after termination of this Work Order.

8.20. Applicable Law and Jurisdiction

The Agreement shall be governed by and interpreted in accordance with the Indian Law. The jurisdiction and venue of any action with respect to the subject-matter of this Agreement shall be the Courts of Bhubaneswar in India and each of the parties hereto submits itself to the exclusive jurisdiction and venue of such courts for the purpose of any such action.

8.21. No Damage of OGB Property

Bidder shall ensure that there is no loss or damage to the property of OGB while executing the tender/Contract. In case, it is found that there is any such loss/damage due to direct negligence/non-performance of duty by any personnel, the amount of loss/damage so fixed by OGB shall be recovered from Bidder.

8.22. Limitation of Liability:

The liability of bidder under the scope of this tender is limited to the value of the relevant order.

8.23. Governing Language

All correspondences and other documents pertaining to this Agreement shall be in English only.

8.24. Addresses for Notices

Following shall be address of OGB and Bidder
OGB address for notice purpose:
The General Manager,
General Administration Department,
Head Office, Odisha Gramya Bank,
Gandamunda, Khandagiri, Bhubaneswar-751030

Section-9-Documents to be submitted by bidders

Annexure - 1

To

**The General Manager
Odisha Gramya Bank
Head Office, Gandamunda
Khandagiri, Bhubaneswar-751030**

Dear Sir,

SUPPLY & MAINTENANCE OF NETWORK BASED CCTV SYSTEMS IN OGB BRANCHES

(On SI/ SP/bidder letter head)

1. We refer to your tender notice published in GeM portal and amendment(s) issued by the Bank on later day(s), we enclose our offer for supply and installation of the Network based CCTV system in OGB Branches under as mentioned in **“Scope of Work” listed at Section-I of the tender.**
2. We confirm that all information furnished in our offer is correct to the best of our knowledge and belief. We understand that if any false information is detected at any later date, the contract executed on the subject with the bank shall be treated as invalid and we ourselves will be solely responsible for all the consequences.
3. We also confirm that our offer is in conformity with Terms & Conditions listed in the subject tender issued by the bank. Further, **we have not been blacklisted / debarred/** declared financial defaulter by any PSUs/ PSB/any Organization during last 5 (Five) years for supply and maintenance of CCTV systems.
4. We understand that the Bank has the right to reject our offer in full or in part at any stage without assigning any reason whatsoever. We agree that the decision of the Bank in selection of L1 bidder will be final.
5. We undertake to submit the **Performance Bank Guarantee (PBG) equivalent to 5% of “Approximate Procurement Cost of the CCTV system, for 3years”** as per the format provided by the Bank.
6. We undertake to complete the work of installation of the new network based CCTV systems and de-installation of the old CCTV systems (post installation of new systems) **within 16weeks.** Further, **a penalty of Rs 500/- per week** will be debited by the bank on the amount payable to the selected Bidder for any delay excluding the reasons such as natural disasters or war like situation(s) which are beyond the control of the Bidder.
7. We undertake **to provide for each item the Warranty Certificate (along with Make, Model No. & Serial Number) QR Code** as applicable while supplying the Network based CCTV products to the Bank.
8. We also undertake **to provide** the GST Bill along with item description, Make & Model No. and SI.

No. for each components of the CCTV system installed in the Branch(as applicable).

9. We undertake to complete the task of installation and maintenance of the CCTVsystem in OGB Branches by ourselves and promise that **we shall not execute agreement(s) with any subcontractor(s)** for the same.

Yours faithfully,
Authorized Signature with Company Seal

To

**The General Manager
Odisha Gramya Bank,
Head Office, Gandamunda
Khandagiri, Bhubaneswar-751030**

Dear Sir,

SUPPLY & INSTALLATION OF NETWORK BASED CCTV SYSTEMS IN OGB BRANCHES
UNDERTAKING BY OEM
(On OEMs letter head)

1. We refer to your tender notice published in GeM portal on 15/11/2023.
2. We confirm that (name of the BIDDER/VENDOR)..... having its registered office at is our authorised Service Provider/ System Integrator (SP/ SI) with effect from
3. We undertake the following for the conduct of the subject tender by the Bank and execution of the contract by our authorised SP/ SI/Bidder.
 - (a) To provide local audit support anytime without any additional cost.
 - (b) To **provide Warranty Certificate(s) with Make, Model & Serial Number mentioned in the certificate for each item manufactured by the company.**
 - (c) To **provide replacement spares for a minimum period of 7 (Seven) years** from the date of issuance of tender by the Bank.
 - (d) To **ensure the supply of all the CCTV items required by the SI / SP within 30 days** of firm demand / work order issued by the bank.
 - (e) We understand that **non-confirmation of the same, would render SI / SP disqualified in the Technical Bid.**
 - (f) We also understand that there may be **penalty on SI / SP in case of exceeding the time limit** laid down by the Bank for installation and commissioning of Network based CCTV systems in all the Branches as per the work order.

Yours faithfully,

Authorized Signature with Company Seal

Ref. No.:

Date: -

SATISFACTORY SERVICE CERTIFICATE/WORK COMPLETION CERTIFICATE

(On the letter head of the organization issuing the Certificate duly signed & stamp)

1. Name of the SI / SP:
2. SI / SP as mentioned above has supplied, Installed and maintained the CCTV systems to our organization since
till date (date) for..... years.
3. It is certified that the services provided by the agency has been satisfactory / not satisfactory.

Sign:

Name:

Designation:

Contact No.:

Email id

ANNEXURE-III
TECHNICAL SPECIFICATIONS FOR EACH COMPONENT OF NETWORK BASED CCTV SYSTEM

8 Channel NVR with 2 SATA	Features	Description
	IP video input	8 Ch
	Incoming bandwidth	80 Mbps or above
	Outgoing bandwidth	80 Mbps or above
	Recording resolution	8 MP resolution or above
	Video o/p interfaces	HDMI,VGA outputs HDMI port; Supporting 4K resolution, VGA port; Supporting 2MP(1920 × 1080) resolution
	Audio o/p	1 ch
	Compression technique	H.265 or better
	Synchronous playback	Up to 8 channel
	VCA storage	Should support multiple Video Content Analytics based on camera analytics
	SATA interfaces	2 SATA interfaces supporting 8TB each
	Network interfaces	1, RJ-45 10/100 Mbps self-adaptive Ethernet interface
	USB interface	2 × USB 2.0
	Power supply	12 VDC
	Working temperature	-10 to +55° C
	Working humidity	10 to 90 %
	Certification	CE,FCC,BIS,
Decoding Capability 8ch NVR	1080P(8channel)	
4TB Surveillance Hard Disk Drive	Features	Description
	HDD	4TB
	Interface	SATA 6Gb/s
	Mean Time Between Failures (MTBF, hours)	1,000,000hr

	Cache (MB)	256
	Max Sustained Data Rate, OD Read (MB/s)	180MB/s
	Load/Unload Cycles	300,000 / 600,000
	Power-On Hours per Year (24×7)	8760
	Operating Temperature	5 - 60 °C
	Rescue Data Recovery Service (3 Years) by OEM and not through any third party as video footage of Banks are very important.	
2 MP IR Dome IP Camera	Features	Description
	Camera Type	2MP Fixed Dome/Turret Camera
	Image Sensor	1/2.8-inch CMOS or better
	Resolution	Min. 1920 × 1080 @ 25fps or better
	Compression	H.264,H.265
	Streaming	Min. three compressed stream, FPS for all 3 streams (Individually Configurable)
	ID/Password	Multi-level user ID/Password
	Physical Layer	1 RJ45 10M/100M self-adaptive Ethernet port
	Protocol	Minimum TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, NTP, UPnP, SMTP, IGMP, 802.1X, QoS, IPv4, IPv6, UDP, Bonjour, SSL/TLS
	Lens Type	2.8 / 4 mm Fixed Lens
	Dynamic Noise Reduction	3D DNR
	Antiflicker	Support
	Illumination	Color: 0.005 Lux @ (F1.6, AGC ON), B/W: 0 Lux with IR
	Supplement Light Range	up to 40 m
	Privacy Mask	Yes
	Auto Gain Control	Yes
	Back Light Compensation	Yes
	Electronic Shutter	1/3 s to 1/100,000 s
	White Balance	Yes
	Wide Dynamic Range	120dB
	Day and Night switch	Day, Night, Auto, Schedule
	Operating Temperature	-30 °C to +60 °C Humidity 95% or less (non-condensing)
	Housing	IP67
	Edge based video content Analytics	Line crossing detection, Intrusion detection, Motion Detection, Video tampering
	Power Source	12 VDC, PoE: 802.3at/af
	Certification	CE, FCC, BIS,

	MaC ID	MaC id should be registered with its own OEM.
2 MP IR Bullet IP Camera	Features	Description
	Camera Type	Fixed Bullet Camera
	Image Sensor	1/2.8-inch CMOS or better
	Resolution	Min. 1920 × 1080 at 25 FPS or better
	Video Compression	H.264, H.265
	Streaming	Min. three compressed stream,FPS for all 3 streams (Individually Configurable)
	ID/Password	Multi-level user ID/Password
	Simultaneous Live View	Up to 6 channels
	Physical Layer	1 RJ45 10M/100M self-adaptive Ethernet port
	Security	Password protection, HTTPS encryption, IP address filter
	Protocol	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, NTP, UPnP, SMTP, IGMP, 802.1X, QoS, IPv4, IPv6, UDP, Bonjour, SSL/TLS
	Lens Type	Fixed focal lens 2.8 / 4 mm
	Image Enhancement	BLC, 3D DNR
	Image Settings	Saturation, brightness, contrast, sharpness, gain, white balance adjustable by client software or web browser
	Illumination	Color: 0.005 Lux, B/W: 0 Lux with IR
	IR Range	Inbuilt IR (Up to 40 mtrs. or better)
	Privacy Mask	Yes
	Electronic Shutter	1/3 s to 1/100,000 s
	Wide Dynamic Range	120dB
	Day and Night	Day, Night, Auto, Schedule
	Operating Temperature	-30 °C to +60 °C Humidity 95% or less (non-condensing)
	Housing	IP67
	Edge based video content Analytics	Line crossing detection, intrusion detection, Motion detection, video tampering alarm
Power Source	12 VDC, PoE: 802.3at/af	
Certification	CE, FCC, BIS,	
MaC ID	MaC ID should be registered with its own OEM.	
8 port Unmanaged PoE Switch	Features	Description
	Switch Type	Unmanaged

Port number	8 × 10/100Mbps PoE ports, and 2 × Gigabit RJ45 ports
PoE Port	Ports 1 to 8
Forwarding mode	Store-and-forward switching
Standard	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE802.3ab, IEEE802.3z
Switching capacity	5.6 Gbps
Packet forwarding rate	4.1664 Mpps
Max. port power	30 W
PoE power budget	60 W
Max. power consumption	65 W
MAC Address Table	16 K / 4 K
Surge Protection	6 KV
Power Supply	48 VDC
Working Temperature, Humidity	0 °C to 40 °C, humidity 5% to 95% (no condensation)
Storage Temperature, Humidity	-40 °C to 85 °C, humidity 5% to 95% (no condensation)

Sign:

Name:

Designation:

Contact No.:

Annexure - IV
COMMERCIAL BID

Rate for 8 - Channel Network based CCTV System for 549 Branches.

Sl.No.	CCTV Component	Make/ Model, page no.of Brochure / Data Sheet of the items to be Installed by Bidder	Approx.Qnty	Rate (Rs)	Amt.	GST (Rs)	Tot. Amt. (Rs)
1	8 - Ch NVR with Minimum 2 Sata		549				
2	4TB Surveillance HDD (4TB)		1098				
3	2 MP IR Dome IP Camera (Fixed lens)		2218				
4	2 MP IR Bulet IP Camera (Fixed lens)		549				
5	8-Port 10/100/1000M PoE S/w with 2 uplinks		549				
6	Cat-6 UTP Cable (Mtr)(549x120mtrs)	ISI MARK	65880mtrs				
7	25 MM PVC Conduit(Mtr) white(549x90mtrs)	ISI MARK	49410mtrs				
8	Lockable 4U Rack Wall Mount for housing 8 Channel NVR & POE switch with Power Socket(PDU PLUGING)	REPUTED BRAND	549				
9	Wired mouse	ISI MARK	549				
10	Power Distribution Unit/SMPS	ISI MARK/REPUTED BRAND	549				
11	VGA/HDMI Cable, 5 Mtr for connecting Display to NVR as required	REPUTED BRAND	2745mtrs				
12	IP Rated PVC Junction Box for CCTV Cameras	ISI MARK	2218				
13	RJ 45 connector-(2218 camerasx10+549x2)	REPUTED BRAND	5534nos				
14	3 Core 1.5 Sq mm Cable (Mtr)	ISI MARK/REPUTED BRAND	2745mtrs				
15	Add/ mention any other item(s) if required		549				
16	Cost for Installation and connecting to ups of the branch, Commissioning & Testing (Including other misc. items) along with	Includes any other item not mentioned above for installation.	549				

	submission of Commissioning Report.						
A	Total						
B	Less-Buyback Of Old Cctv Systems Excluding Harddisk Drive And Monitor For 549branches.	549					
	Net Total(A-B)						

Yours faithfully,

Note:

1. The bid is to be finalized through lowest quoted price (L-1 price) of Net Total Basis.
2. The rates of all the items as mentioned above and as approved for L1 Bidder shall be finalized for a period of minimum one year (12 Months) for any additional installation required by the Bank.
3. All the Items must be supplied as per Technical Specifications given to this tender.
4. Engineers of the vendor will take the signed format given by the bank duly filled and signed by the BM/Officer.
5. Each item must be supplied along with all standard accessories and warranty certificates as specified in this tender.
6. The payment for Branch wise Bill will be made by Head Office as per actual bill.
7. **Vendor must give make and model of the above mentioned items which proposes to supply and mention the Page No. of the Brochure / Data Sheet attached in respect of each component for bank to match the Tech Specification given in the tender.**
8. Detailed Technical specification of most of components of the NVR based CCTV system which are required to be installed in OGB Branches are mentioned at subsequent pages.
9. The Bids that are not meeting the technical specification or the Bids in which the Broachers / Data Sheet are not found attached will be disqualified in the Technical Bid.
10. Hard disk should be proper packed and marked the branch name duly signed by the Branch Manager/Officer. Vendor has to submit the Hard Disk drive of all the branches at Head Office.

Yours faithfully,
Authorized Signature with Company Seal

Annexure A – Bidder's Letter for EMD

To

The General Manager,
General Administration Department,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. - Khandagiri
Bhubaneswar – 751030.

SUBJECT: SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORK BASED CCTV SYSTEMS

We have enclosed an EMD in the form of DD/ Bank Guarantee No. _____ issued by the branch of the _____ Bank, for the sum of Rs. _____ (Rupees _____).

Thanking you,

Yours faithfully,

(Signature of the Bidder)

Printed Name:

Designation:

Seal:

Date:

Business Address:

Note: The letter should be attached along with DD/Bank Guarantee and should be uploaded and sent to Head Office along with DD/Bank Guarantee.

Annexure B - Bid Offer Form (without Price)

Date:

(Bidder's Letter Head)

OFFER LETTER

To
The General Manager,
General Administration Department
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Dear Sir,

SUBJECT: SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORKBASED CCTV SYSTEMS

We have examined the above referred tender document. As per the terms and conditions specified in the tender document, and in accordance with the schedule of prices indicated in the commercial bid and made part of this offer.

We acknowledge having received the following addenda / corrigenda to the tender document.

Addendum No. / Corrigendum No.	Dated

While submitting this bid, we certify that:

1. Prices have been quoted in INR and are inclusive of applicable Taxes.
2. The prices in the bid have not been disclosed and will not be disclosed to any other bidder of this tender.
3. We have not induced nor attempted to induce any other bidder to submit or not submit a bid for restricting competition.
4. We agree that the rates / quotes, terms and conditions furnished in this tender are for OGB. If our offer is accepted, we undertake, to start the assignment under the scope immediately after receipt of your order. We have taken note of Penalty clauses in the tender and agree to abide by the same. We also note that OGB reserves the right to cancel the order and order cancellation clause as per terms and condition would be applicable. We understand that for delays not attributable to us or on account of uncontrollable circumstances, penalties will not be levied and that the decision of OGB will be final and binding on us.

We agree to abide by this offer till 90 days from the last date stipulated by OGB for submission of bid, and our offer shall remain binding upon us and may be accepted by OGB any time before the expiry of that period.

Until a formal contract is prepared and executed with the selected bidder, this offer will be binding on us. We also certify that the information/data/particulars furnished in our bid are factually correct. We also accept that in the event of any information / data / particulars are found to be incorrect, OGB will have the right to disqualify /blacklist us and forfeit bid security.

We undertake to comply with the terms and conditions of the bid document. We understand that OGB may reject any or all of the offers without assigning any reason whatsoever.

As security (EMD) for the due performance and observance of the undertaking and obligation of the bid we submit herewith DD/Bank Guarantee bearing no. _____ dated _____ drawn in favor of "Odisha Gramya Bank" or DD/ Bank Guarantee valid for ____ days for an amount of Rs. _____ (Rs. _____ only) payable at Bhubaneswar.

Yours sincerely,

Authorized Signature [In full and initials]:

Name and Title of Signatory:

Name of Company/Firm:

Address

Annexure C - Bidder Information

Details of the Bidder				
1	Name of the Bidder (Prime)			
2	Proprietary / Partnership / Private Limited /LLP/ Public Limited /	Please enclose a copy Certificate of incorporation/ Registration / Partnership deed		
3	Year of Establishment/Details of Incorporation of the Company. (NB: Date of Commencement of Business – In case of Company)	Date:		
		Ref#		
4	Details of Key / Senior Officials / Directors / Technical Officer	Name	Designation	Qualification
				Experience
5	No. of Offices in the state	Please enclose complete list with proof)		
6	Registered Office Address with details(Bhubaneswar or Cuttack)	Address		
		Mobile No.		
		Phone No		
		Email ID		
7	Contact details for correspondence in connection with tender	Address		
		Mobile No.		
		Phone No		
		Email ID		
8	Valid Goods and Service Tax registration no.	(Please enclose copy of Registration Certificate)		
9	Permanent Account Number (PAN)			
10	The Solvency certificate should not be more than six months old from the date of publication of tender.	Bankers details: Please enclose solvency certificate minimum worth Rs.5 lakhs		

Financial Details (as per audited Balance Sheets) (in Cr)				
	Year	2020-2021	2021-2022	2022-2023
11	Net worth			
12	Turn Over			
13	Profit After Tax			

Note: Bidder should attach the scanned copy of document as proof of details provided like GST Registration Certificate, PAN Card, Balance Sheet copies, Certificate of incorporation etc.

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure D - Declaration for Clean Track Record (No black listed)

To

The General Manager,
General Administration Department
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Sir,

I have carefully gone through the Terms & Conditions contained in the TENDER document for selection of vendor for **SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORKBASED CCTV SYSTEMS** of Odisha Gramya Bank.

I hereby declare that my company has not been debarred/black listed by any Government / Semi Government / Private organizations in India / abroad. I further certify that I am competent officer and duly authorized by my company to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure E - Declaration for Acceptance of tender Terms and Conditions

To
The General Manager,
General Administration Dept,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Dear Sir,

I have carefully gone through the Terms & Conditions contained in the tender document for selection of vendor for **SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORKBASED CCTV SYSTEMS** of Odisha Gramya Bank.

I declare that all the provisions of this Tender Document are acceptable to my company/Firm. I further certify that I am an authorized signatory of my company/Firm and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure F - Declaration for Acceptance of Scope of Work

To

The General Manager,
General Administration Dept,
Odisha Gramya Bank, Head Office,
AT- Gandamunda, P.O. – Khandagiri,
Bhubaneswar – 751030.

Sir,

I have carefully gone through the Scope of Work contained in the tender document for selection of vendor for **SUPPLY, INSTALLATION AND MAINTENANCE OF NETWORKBASED CCTV SYSTEMS** of Odisha Gramya Bank.

I declare that all the provisions of this Tender Document are acceptable to my company/Firm. I further certify that I am an authorized signatory of my company/Firm and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure G- Format Power of Attorney

(On Stamp paper of relevant value)

Know all men by the present, we _____ (name of the company/Firm and address of the registered office) do hereby appoint and authorize _____ (full name and residential address) who is presently employed with us holding the position of _____ as our attorney, to do in our name and on our behalf, deed and things necessary in connection with or incidental to our proposal for Supply, Installation And Maintenance Of Network Based CCCTV Systems.

In response to the tender by OGB, including signing and submission of all the documents and providing information/responses to OGB in all the matter in connection with our bid. We hereby agree to ratify all deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all deeds and things done by our aforesaid attorney shall always be deemed to have been done by us.

Dated this _____ day of _____ 202-.

For _____.

Accepted

(Signature)

(Name Designation)

Date:

Business Address:

Annexure H- Track Record for Past Experience

Name of the Bidder_____

S.No.	Name of the client	Contact Person's	Telephone No.	Address
1				
2				
3				
4				
5				

(Enclose necessary documentary proof)
Date:

Yours faithfully,

(Signature of the Bidder)

Printed Name

Designation

Seal

Date:

Business Address:

Annexure I- Escalation Matrix

Name of the Bidder:

SL.No.	Name	Designation	Phone No.	Mobile No.	Email address

(Enclose necessary documentary Proof)

Date:

Yours faithfully,

(Signature of the Bidder)

Name

Designation

Seal

Date:

Business Address:

On Stamp Paper of Rs. 100.00)

Annexure-J-Integrity Pact

Preamble

This Agreement (hereinafter called the Integrity Pact) is made on this the _____ day of _____ (month) 20____, between, on one hand, **Odisha Gramya Bank** acting through Shri _____, _____, (designation of the officer) of Odisha Gramya Bank, a Regional Rural Bank and an enterprise of the Government of India constituted under the Regional Rural Banks Act 1976 (21 of 1976) hereinafter called the "BUYER", which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the First Part

And

M/s _____, a Company incorporated under the Companies Act, or a Partnership Firm registered under the Indian Partnership Act, 1932 or the Limited Liability Partnership Act, 2008 represented by Shri. _____, Chief Executive Officer/ all the Partners including the Managing Partner (hereinafter called the " BIDDER/Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the BUYER proposes to procure _____ (Name of the Stores/Equipment / Item / Services) and the BIDDER/Seller is desirous of offering / has offered the stores/Equipment / Item / Services and

WHEREAS the BIDDER is a private company/public company / Government undertaking / partnership / LLP / registered export agency and is the original manufacturer / Integrator / authorized / Government sponsored export entity of the stores / equipment / item or Service Provider in respect of services constituted in accordance with the relevant law in the matter and the buyer is a Regional Rural Bank and a Government Undertaking as such.

WHEREAS the BUYER has floated a tender / RFP (Tender / RFP No.: _____) hereinafter referred to as "Tender / LTE / RFP" and intends to award, under laid down organizational procedures, contract/s purchase order / work order for (name of contract/order) or items covered under the tender hereinafter referred to as the "Contract".

AND WHEREAS the BUYER values full compliance with all relevant laws of the land, rules, bye- laws, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS, in order to achieve these goals, the BUYER has appointed Independent External Monitors (IEM), to monitor the tender process and the execution of the Contract for compliance with the Principles as laid down in this Agreement.

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Pact or "Pact", the terms and conditions of which shall also be read as Integral part and parcel of the Tender documents and Contract between the parties.

NOW, THEREFORE in, consideration of mutual covenants contained in this Pact, to avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings, the parties hereby agree as follows and this Pact witnesses as under:

The contract is to be entered into with a view to:-

Enabling the BUYER to procure the desired said stores/equipment/item/Services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and

Enabling BIDDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any and all forms, by its officials by following transparent procedures.

The parties hereby agree hereto to enter into this Integrity Pact and agree as follows:

Article 1: Commitments of the BUYER

1.1 The BUYER undertakes that no official/ employee of the BUYER, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party whether or not related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The BUYER will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same- information and will not provide any such information to any particular BIDDER which could afford an undue and unfair advantage to that particular BIDDER in comparison to other BIDDERS. The BUYER will ensure to provide level playing field to all BIDDERS alike.

1.3 All the officials of the BUYER will report to the appropriate Government office any attempted breach(es) or breaches per se of the above commitments as well as any substantial suspicion of such a breach.

1.4. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BUYER with full and verifiable facts and the same is prima facie found to be correct by the BUYER, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BUYER, the proceedings under the contract would not be stalled.

Article 2: Commitments of the BIDDER

2. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-

2.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official(s)/employee(s)/persons related to such Official(s) / employees of the BUYER, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

2.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official of the BUYER or otherwise in procuring the Contract or forbearing 'to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Bank for showing or forbearing to show favor or disfavor to any person in relation to the contract or any other contract with the Bank.

2.3 The BIDDER shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.

2.4 The BIDDER shall disclose the payments to be made by them- to agents/brokers or any other intermediary, in connection with this bid/contract.

2.5 The BIDDER further confirms and declares to the BUYER that the BIDDER is the original manufacturer / integrator / authorized / government sponsored export entity of the stores/equipment/item/Services and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BUYER or any of its functionaries, whether officially or unofficially to award the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

2.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the BUYER or their family members, agents, brokers, or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

2.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

2.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

2.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the BUYER as part of the business relationship, regarding

plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care to avoid unauthorized disclosure of such information.

2.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

2.11 The BIDDER undertakes not to instigate directly or indirectly any third person to commit any of the actions mentioned above.

2.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the- BIDDER, either directly or indirectly, is a relative of any of the officers of the BUYER, or alternatively, if any relative of an officer of the BUYER has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of tender. The term 'relative' for this purpose would be as defined and prescribed under Section 6 of the Companies Act 1956 and as defined and prescribed under Section 2(77) of the Companies Act 2013 and the relevant Rules made there under.

2.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER.

Article 3: Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Article 2 above or in any other form such as to put his reliability or credibility in question, the BUYER is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process & exclude him from future business dealings as per the existing provisions of GFR, 2017, PC ACT 1988, etc. or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings" and any other Financial Rules/Guidelines applicable to the BUYER. Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annexure-"B".

Article 4: Compensation for Damages

4.1 If the BUYER has disqualified the Bidder(s) from the tender process prior to the award according to Article 3, the BUYER is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.

4.2 If the BUYER has terminated the contract according to Article 3, or if the BUYER is entitled to be terminate the contract according to Article 3, the BUYER shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Article 5 - Equal Treatment of all Bidders/Contractors/Subcontractors

5.1 Bidder(s) /Contractor(s) undertake(s) to demand from all subcontractors a signed commitment in conformity with this Integrity Pact, and to submit it to the BUYER before contract signing.

- 5.2 The Principal Contractor shall take the responsibility of the adoption of IP by the sub-contractors. It is to be ensured that all sub-contractors also sign the IP.
- 5.3 In case of a Joint Venture, all the partners of the Joint Venture should sign the Integrity pact.
- 5.4 The BUYER will enter into Pacts on identical terms as this one with all Bidders and Contractors.
- 5.5 The BUYER will disqualify those Bidders from the Tender process, who do not submit, the duly signed Pact, between the BUYER and the bidder, along with the Tender or violate its provisions at any stage of the Tender process.

Article 6: Previous Transgression

- 6.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other Company/ PSU/ Nationalized Bank/Regional Rural Bank in any country in respect of any corrupt practices envisaged hereunder or with any Nationalized Bank/Regional rural Bank/ Public Sector Enterprise in India or any "Government Department in India that could justify BIDDER's exclusion from the tender process.
- 6.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER is liable to be disqualified from the tender process or the contract, if already awarded, is liable to be terminated for such reason.
- 6.3 The imposition and duration of the exclusion of the BIDDER will be determined by the BUYER based on the severity of transgression.
- 6.4 The Bidder/Contractor acknowledges and undertakes to respect and uphold the BUYER's absolute right to resort to and impose such exclusion.
- 6.5 Apart from the above, the BUYER may take action for banning of business dealings/holiday listing of the Bidder/Contractor as deemed fit by the BUYER.
- 6.6 If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has implemented a suitable corruption prevention system, the BUYER may, at its own discretion, as per laid down organizational procedures, revoke the exclusion prematurely.

Article 7: Criminal charges against violation by Bidder(s) / Contractor(s) / Sub contractor(s)

If the BUYER acquires knowledge of conduct of a Bidder/Contractor, or of an employee or a representative or an associate of a Bidder/Contractor which constitutes corruption within the meaning of Prevention of Corruption Act, or if the BUYER has substantive suspicion in this regard, the BUYER will inform the same to the Chief Vigilance Officer.

Article 8: Earnest Money (Security Deposit)

- 8.1 While submitting commercial bid, the BIDDER shall deposit an amount of Rs..... (to be specified in NIT/LTE/RFP) as Earnest Money/security deposit with the BUYER through any of the following instruments:
- (i) Bank Draft or a Pay Order in favour of

(ii) A confirmed guarantee by an Indian Nationalized Bank, promising payment of the guaranteed sum to the BUYER on demand within three working days without any demur whatsoever and without seeking any reason whatsoever. The demand for payment by the BUYER shall be treated as conclusive proof for payment.

(iii) Any other mode or through any other instrument [to be specified in the NIT/LTE/RFP].

8.2 The Earnest Money/Security Deposit shall be valid upto the complete conclusion of the contractual obligations for the complete satisfaction of both the BIDDER and the BUYER or upto the warranty period, whichever is later.

8.3 In case of the successful BIDDER, a clause would also be incorporated in the Article pertaining to Performance Bond in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

8.4 No interest shall be payable by the BUYER to the- BIDDER on Earnest Money/Security Deposit for the period of its currency.

Article 9: Sanction for Violations

9.1 Any breach of the aforesaid provisions by the BIDDER or anyone employed by it or acting on its behalf [whether with or without the knowledge of the BIDDER] shall entitle the BUYER to take all or anyone of the following actions, wherever required:-

i. To immediately call off the pre-contract negotiations/ proceedings with such Bidder without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER[s] would continue.

ii. The Earnest Money Deposit [in pre-contract stage] and/or Security Deposit/Performance Bond [after the contract is signed] shall stand forfeited either fully or partially, as decided by the BUYER and the BUYER shall not be required to assign any reason there for.

iii. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.

iv. To encash the advance bank guarantee and performance guarantee/ bond/ warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER along with interest.

v. To cancel all or any other Contracts with the- BIDDER, the BIDDER shall be liable to pay compensation for any loss or damage to the BUYER resulting from such cancellation/rescission and the BUYER shall be entitled to deduct the amount so payable from the money[s] due to the BIDDER.

vi. To debar the- BIDDER from participating in future bidding processes of- the Bank for a minimum period of five years, which may be further extended at the discretion of the BUYER.

vii. To recover all sums paid in violation of this Pact by BIDDER[s] to any middleman or agent or broker with a view to-securing the contract.

viii. In cases where irrevocable Letters of Credit have been received in respect of any- contract signed by the BUYER with the BIDDER, the same shall not be opened.

9.2 The BUYER will be entitled to take all or any of the actions mentioned at paragraph 9.1 [i] to [viii] of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf [whether with or without knowledge of the BIDDER], of an offence as defined in Chapter IX of Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 as amended from time to time or any other statute enacted for prevention of corruption.

9.3 The decision of the BUYER to the effect that a breach of the Provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor[s] appointed for the purposes of this Pact.

Article 10: Independent External Monitors

10.1 The BUYER has appointed Independent External Monitors [hereinafter referred to as monitors] for this Pact in consultation with the Central Vigilance Commission (CVC) Government of India.

10.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligation under this Pact.

10.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

10.4 Both the parties accept that the Monitors have the right to access all the document relating to the project/procurement, including minutes of meetings. The same is applicable to Subcontractors of the Bidder. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s) /Subcontractor(s) with confidentiality.

10.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the BUYER and request the Management to discontinue or take corrective action, or to take other relevant action. The Monitor can in this regard submit non - binding recommendations.

10.6 The BIDDER accepts that the Monitor has the right to access without restriction to all Project documentation of the BUYER including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to its project documentation. The same is applicable to Subcontractors also which the BIDDER shall note.

10.7 The BUYER will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual

relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

Note: However, the documents /records/information having National Security implications and those documents which have been classified as Secret/Top Secret are not to be disclosed.

10.8 For ensuring the desired transparency and objectivity in dealing with the complaints arising out of any tendering process or during execution of contract, the matter should be examined by the Monitor, who would look into the records, conduct an investigation, and submit their joint recommendations to the Management. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

The advice of the Monitor is restricted to resolving issues raised by a bidder regarding any aspect of the tender which allegedly restricts competition or bias towards some bidders.

10.9 The Monitor is expected to submit a written report to the designated Authority of BUYER within 30 days from the date of reference or intimation to him by the BUYER/BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.

10.10 The Monitor would examine all complaints received by them and give their recommendations/views to the Chairman, Odisha Gramya Bank at the earliest. They may also send their report directly to the CVO in case of suspicion of serious irregularities requiring legal/administrative action. Only in case of very serious issue having a specific, verifiable vigilance angle, the matter should be reported directly to the Chief Vigilance Commission.

10.11 The word 'Monitor' would include both singular and plural.

10.12 In the event of any dispute between the management and the contractor relating to those contracts where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation of the Monitor in a time bound manner. If required, the organizations may adopt any mediation rules for this purpose. In case, the dispute remains unresolved even after mediation by the Monitor, the organization may take further action as per the terms & conditions of the contract. However, not more than five meetings shall be held for a particular dispute resolution. The fees/expenses on dispute resolution shall be equally shared by both the parties.

Article 11: Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BUYER or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

Article 12: Law and Place of Jurisdiction

This Pact is subject to Indian Laws. The place of performance and jurisdiction is as notified by the BUYER.

Article 13: Other Legal Actions

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant laws in force relating to any civil or criminal proceedings.

Article 14: Validity

14.1 Integrity Pact, in respect of a particular contract, shall be operative from the date IP is signed by both the BUYER and the BIDDER/Seller, till the completion of contract, including warranty period, whichever is later. After award of work, the Monitor shall look into any issue relating to execution of contract, if specifically raised before them. However, the Monitor may suggest systemic improvements to the management of the organization concerned, if considered necessary, to bring about transparency, equity and fairness in the system of procurement.

In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

14.2 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact shall remain valid. In such case, the parties will strive to come to an agreement to their original intentions.

Article 15: Code of Conduct

Bidders are also advised to- have a Code of Conduct clearly rejecting the use of bribes and other unethical behavior and a compliance program for the implementation of the code of conduct throughout the company.

Article 16: Examination of Books of Accounts

In case of any allegation of, violation of any provisions of this Integrity Pact or Payment of commission, the Buyer or its agencies shall be entitled to examine the Books of Accounts of the Bidder and the Bidder shall provide necessary information of the relevant financial documents in English and shall extend all possible help for the purpose of such examination.

Article 17: Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Pact will have precedence over the Tender/Contract documents with regard to any of the provisions covered under this Pact.

Article 18: Other Provisions

This Pact is subject to Indian laws. The place of performance and jurisdiction is the Head Office/Head Quarters of the Division of the BUYER or as otherwise notified by the BUYER, who has floated the Tender.

18.1 Changes and supplements, if any, need to be necessarily made in writing and signed by the duly authorized representatives of the Bidder and the Buyer. It is clarified that there are no parallel/ Side agreements in this regard and that the present Agreement forms the full and complete agreement as regards the subject matter contained herein.

18.2 If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by Board resolution.

18.3 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

18.4 Any dispute or difference arising between the parties with regard to the terms of this Agreement/Pact", any action taken by the BUYER in accordance with this Agreement/Pact or interpretation thereof shall not be subject to arbitration.

18.5 The Integrity pact shall be deemed to form a part of contract and parties shall be bound by it's provision.

18.6 Issues like warranty/guarantee etc. should be outside the purview of Monitor.

BUYER	BIDDER
Name of the Officer Designation Odisha Gramya Bank	Name of the Officer Designation Bidder's Company Name
Witness 1. _ 2. _	Witness 1. _ 2. _

Section-10-Documents to be submitted by selected bidders

ANNEXURE-K

**FORMAT OF BANK GUARANTEE (PERFORMANCE) TO BE SUBMITTED BY THE
SELECTED BIDDER**

(On Rs 100 Stamp Paper)

THIS GUARANTEE AGREEMENT executed at _____ on this _____
day of _____ Two Thousand Twenty Three.
(BANK GUARANTEE)

Date

Beneficiary: ODISHA GRAMYA BANK

Odisha Gramya Bank, Head Office,

AT- Gandamunda, P.O. - Khandagiri

Bhubaneswar – 751030.

Performance Bank Guarantee No:

We have been informed that----- (hereinafter called "the vendor") has received the work order no. "-----" dated ----- issued by Odisha Gramya Bank (OGB), for ----- (hereinafter called "the work Order").

Furthermore, we understand that, according to the conditions of the Work order, a Performance Bank Guarantee is required to be submitted by the vendor to OGB.

At the request of the Vendor, We -----(name of the Bank , the details of its incorporation) having its registered office at -----
--- and, for the purposes of this Guarantee and place where claims are payable, acting through its --- branch presently situated at ----- (hereinafter referred to as "Bank" which term shall mean and include, unless repugnant to the context or meaning thereof, its successors and permitted assigns), hereby irrevocably undertake to pay you without any demur or objection any sum(s) not exceeding in total an amount of Rs.----- (in figures) (Rupees----- (in words)----- only) upon receipt by us of your first demand in writing declaring the vendor to be in

default under the Work order, without caveat or argument, or your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

Please note that you may, if you so require, independently seek confirmation with - (Bank Name & Issuing branch address) -----, that this Bank Guarantee has been duly and validly issued.

Notwithstanding anything contained in the foregoing:

The liability of ----- (Bank), under this Bank Guarantee is restricted to a maximum total amount of Rs. ----- (Amount in figures and words).

This bank guarantee is valid upto -----.

The liability of ----- (Bank), under this Bank Guarantee is finally discharged if no claim is made on behalf of OGB within twelve months from the date of the expiry of the validity period of this Bank Guarantee.

Our liability pursuant to this Bank Guarantee is conditional upon the receipt of a valid and duly executed written claim or demand, by ----- (Bank)----- (Address), delivered by hand, courier or registered post, or by fax prior to close of banking business hours on ----- (date should be one year from the date of expiry of guarantee) failing which all rights under this Bank Guarantee shall be forfeited and ----- (Bank), shall stand absolutely and unequivocally discharged of all of its obligations hereunder.

This Bank Guarantee shall be governed by and construed in accordance with the laws of India and competent courts in the city of Bhubaneswar shall have exclusive jurisdiction.

Kindly return the original of this Bank Guarantee to ----- (Bank & Its Address), upon

- (a) its discharge by payment of claims aggregating to Rs. ----- (Amount in figures & words);
- (b) Fulfillment of the purpose for which this Bank Guarantee was issued;
- (c) Or, Claim Expiry

Annexure-L- Non-Disclosure Agreement (On Stamp Paper of Rs. 100.00)

This Agreement is made and entered on this ----- day of -----, 2022 ("Effective Date") between

Odisha Gramya Bank, a body corporate constituted under Regional Rural Bank Act-1976, having its Administrative Office at **Gandamunda, Khandagiri, Bhubaneswar – 751030**, hereinafter called the (Hereinafter referred to as "**OGB**", which expression shall mean and include unless repugnant to the context, its successors and permitted assigns) ;

AND

_____, a company registered in _____ and having its registered office at _____ (Hereinafter referred to as "-----", which expression shall mean and include unless repugnant to the context, its successors and permitted assigns).

The term "Disclosing Party" refers to the party disclosing the confidential information to the other party of this Agreement and the term "Receiving Party" means the party to this Agreement which is receiving the confidential information from the Disclosing Party.

OGB and ----- shall hereinafter be jointly referred to as the "Parties" and individually as a "Party".

NOW THEREFORE

In consideration of the mutual protection of information herein by the parties hereto and such additional promises and understandings as are hereinafter set forth, the parties agree as follows:

Article 1: Purpose

The purpose of this Agreement is to maintain in confidence the various Confidential Information, which is provided between OGB and ----- to perform the considerations (hereinafter called "Purpose") set forth in below:

(STATE THE PURPOSE)

Article 2: DEFINITION

For purposes of this Agreement, "Confidential Information" means the terms and conditions, and with respect to either party, any and all information in written, representational, electronic, verbal or other form relating directly or indirectly to the Purpose (including, but not limited to, information identified as being proprietary and/or confidential or pertaining to, pricing, marketing plans or strategy, volumes, services rendered, customers and suppliers lists, financial or technical or service matters or data, employee/agent/ consultant/officer/director related personal or sensitive data and any

information which might reasonably be presumed to be proprietary or confidential in nature) excluding any such information which (i) is known to the public (through no act or omission of the Receiving Party in violation of this Agreement); (ii) is lawfully acquired by the Receiving Party from an independent source having no obligation to maintain the confidentiality of such information; (iii) was known to the Receiving Party prior to its disclosure under this Agreement; (iv) was or is independently developed by the Receiving Party without breach of this Agreement; or (v) is required to be disclosed by governmental or judicial order, in which case Receiving Party shall give the Disclosing Party prompt written notice, where possible, and use reasonable efforts to ensure that such disclosure is accorded confidential treatment and also to enable the Disclosing Party to seek a protective order or other appropriate remedy at Disclosing Party's sole costs. Confidential Information disclosed orally shall only be considered Confidential Information if: (i) identified as confidential, proprietary or the like at the time of disclosure, and (ii) confirmed in writing within Seven (7) days of disclosure.

Article 3: NO LICENSES

This Agreement does not obligate either party to disclose any particular proprietary information; to purchase, sell, license, transfer, or otherwise dispose of any technology, services, or products; or to enter into any other form of business, contract or arrangement. Furthermore, nothing contained hereunder shall be construed as creating, conveying, transferring, granting or conferring by one party on the other party any rights, license or authority in or to the Confidential Information disclosed under this Agreement.

Article 4: DISCLOSURE

1. Receiving Party agrees and undertakes that it shall not, without first obtaining the written consent of the Disclosing Party, disclose or make available to any person, reproduce or transmit in any manner, or use (directly or indirectly) for its own benefit or the benefit of others, any Confidential Information save and except both parties may disclose any Confidential Information to their Affiliates, directors, officers, employees or advisors of their own or of Affiliates on a "need to know" basis to enable them to evaluate such Confidential Information in connection with the negotiation of the possible business relationship; provided that such persons have been informed of, and agree to be bound by obligations which are at least as strict as the recipient's obligations hereunder. For the purpose of this Agreement, Affiliates shall mean, with respect to any party, any other person directly or indirectly Controlling, Controlled by, or under direct or indirect common Control with, such party. "Control", "Controlled" or "Controlling" shall mean, with respect to any person, any circumstance in which such person is controlled by another person by virtue of the latter person controlling the composition of the Board of Directors or owning the largest or controlling percentage of the voting securities of such person or by way of contractual relationship or otherwise.
2. The Receiving Party shall use the same degree of care and protection to protect the Confidential Information received by it from the Disclosing Party as it uses to protect its own Confidential Information of a like nature, and in no event such degree of care and protection shall be of less than a reasonable degree of care.

3. The Disclosing Party shall not be in any way responsible for any decisions or commitments made by Receiving Party in relying on the Disclosing Party's Confidential Information.

Article 5: RETURN OR DESTRUCTION OF CONFIDENTIAL INFORMATION

The parties agree that upon termination of this Agreement or at any time during its currency, at the request of the Disclosing Party, the Receiving Party shall promptly deliver to the Disclosing Party the Confidential Information and copies thereof in its possession or under its direct or indirect control, and shall destroy all memoranda, notes and other writings prepared by the Receiving Party or its Affiliates or directors, officers, employees or advisors based on the Confidential Information and promptly certify such destruction.

Article 6: INDEPENDENT DEVELOPMENT AND RESIDUALS

Both parties acknowledge that the Confidential Information coming to the knowledge of the other may relate to and/or have implications regarding the future strategies, plans, business activities, methods, processes and or information of the parties, which afford them certain competitive and strategic advantage. Accordingly, nothing in this Agreement will prohibit the Receiving Party from developing or having developed for it products, concepts, systems or techniques that are similar to or compete with the products, concepts, systems or techniques contemplated by or embodied in the Confidential Information provided that the Receiving Party does not violate any of its obligations under this Agreement in connection with such development.

Article 7: INJUNCTIVE RELIEF

The parties hereto acknowledge and agree that in the event of a breach or threatened breach by the other of the provisions of this Agreement, the party not in breach will have no adequate remedy in money or damages and accordingly the party not in breach shall be entitled to injunctive relief against such breach or threatened breach by the party in breach.

Article 8: NON-WAIVER

No failure or delay by either party in exercising or enforcing any right, remedy or power hereunder shall operate as a waiver thereof, nor shall any single or partial exercise or enforcement of any right, remedy or power preclude any further exercise or enforcement thereof or the exercise of enforcement of any other right, remedy or power.

Article 9: DISPUTE RESOLUTION

If any dispute arises between the parties hereto during the subsistence or thereafter, in connection with or arising out of this Agreement, the dispute shall be referred to arbitration under the Indian Arbitration and Conciliation Act, 1996 by a sole arbitrator mutually agreed upon. In the absence of consensus about the single arbitrator, the dispute may be referred to joint arbitrators, one to be nominated by each party and the said arbitrators shall nominate a presiding arbitrator, before commencing the arbitration proceedings. Arbitration shall be held in Bhubaneswar, India. The proceedings of

arbitration shall be in the English language. The arbitrator's award shall be final and binding on the parties.

Article 10: GOVERNING LAW AND JURISDICTION

This Agreement shall be governed exclusively by the laws of India and jurisdiction shall be vested exclusively in the courts at Bhubaneswar in India.

Article 11: NON-ASSIGNMENT

This Agreement shall not be amended, modified, assigned or transferred by either party without the prior written consent of the other party.

Article 12: TERM

This Agreement shall remain valid from the effective date until the termination of this Agreement. The obligations of each Party hereunder will continue and be binding irrespective of whether the termination of this Agreement for a period of three (3) years after the termination of this Agreement.

Article 13: INTELLECTUAL PROPERTY RIGHTS

Neither Party will use or permit the use of the other Party's names, logos, trademarks or other identifying data, or infringe Patent, Copyrights or otherwise discuss or make reference to such other Party in any notices to third Parties, any promotional or marketing material or in any press release or other public announcement or advertisement, however characterized, without such other Party's prior written consent.

Article 14: GENERAL

1. Nothing in this Agreement is intended to confer any rights/remedies under or by reason of this Agreement on any third party.
2. This Agreement and the confidentiality obligations of the Parties under this Agreement supersedes all prior discussions and writings with respect to the Confidential Information and constitutes the entire Agreement between the parties with respect to the subject matter hereof. If any term or provision of this Agreement is determined to be illegal, unenforceable, or invalid in whole or in part for any reason, such illegal, unenforceable, or invalid provisions or part(s) thereof shall be stricken from this Agreement.
3. Any breach of any provision of this Agreement by a party hereto shall not affect the other party's non-disclosure and non-use obligations under this Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Agreement by their duly authorized representatives as of the Effective Date written above.

ODISHA GRAMYA BANK	TYPE COMPANY NAME
By: Name:	By: Name:
Designation:	Designation:

Witness 1:

Witness 2:



ODISHA GRAMYA BANK
General Administration Department
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar
Ref. No. GEM/2023/B/4213937, dt.15.11.2023

Amendment_1:GEM TENDER FOR SUPPLY,INSTALLATION AND MAINTAINANCE OF NETWORK BASED CCTV SYSTEM OF OUR 549 BRANCHES

Table -1 -Amendment-1

1	2	3	4	5	6
SL.	Document Reference	Page No	Clause No.	Description in tender	Amendment
1	Section-I-Scope of Work	5	Sl.No.5-point-C	L1 Bidder will be allotted the more Regions for installation of new network based CCTV systems.(70% work order to be allotted out of total work order).L2 Bidder may be allotted the Region with lesser number of branches as compared to L1 Bidder. (The rest 30% work order to be allotted to L2 Bidder with L-1 price). In case of non-acceptance of the counter offer by the L2 party, a similar offer shall be made to L3 and L4, and so on with L-1 Price.	L1 Bidder will be allotted the more Regions for installation of new network based CCTV systems.(70% work order to be allotted out of total work order).L2 Bidder may be allotted the Region with lesser number of branches as compared to L1 Bidder. (The rest 30% work order to be allotted to L2 Bidder with L-1 price). In case of non-acceptance of the counter offer by the L2 party, a similar offer shall be made to L3 and L4, and so on with L-1 Price. If L2or L3 or L4 so on is not agree to execute the work with L1 price, the total work order(100% work order) will be awarded to L1 vendor.
2	Section-I-Scope of Work	5	Sl.No.2	Warranty Period: Comprehensive Warranty Period is 3years.In warranty period, vendors have to render free service and resolve all complaints within 24hours.All spare parts will be covered under Comprehensive Warranty. Vendors have to provide footage whenever required by bank without charging extra cost.	Warranty Period: Comprehensive Warranty Period is 3years.In warranty period, vendors have to render free service and resolve all complaints within 72hours.All spare parts will be covered under Comprehensive Warranty. Vendors have to provide footage whenever required by bank without charging extra cost.
3	Section-I-Scope of Work	5	Sl.No.6	The Bank may issue notice(s) to the SI / SP in case there are repeated complaints regarding unserviceability of the CCTV system and the same is not attended within a period of 24 hours of reporting by	The Bank may issue notice(s) to the SI / SP in case there are repeated complaints regarding unserviceability of the CCTV system and the same is not attended within a period of 72 hours of reporting by

1	2	3	4	5	6
SL.	Document Reference	Page No	Clause No.	Description in tender	Amendment
				email/ phone during the Warranty Period.	email/ phone during the Warranty Period.
4	Section-2-Tender Fee, EMD & Bid validity period	6	2.1 Tender Fee	A complete set of tender documents can be downloaded from GeM Portal. Application fee is Rs 2950/- (Rupees Two Thousand Nine Hundred Fifty only) including GST. The same must be paid through Demand Draft drawn in favour of “Odisha Gramya Bank” payable at Bhubaneswar.The Cost of tender document/ application fee is non-refundable.	This clause stands cancel.
5	Section-2-Tender Fee, EMD & Bid validity period	6	2.2. Earnest Money Deposit (EMD).	<p>a) The SI / SP must submit an EMD of Rs.800000 /- [Rupees Eight Lakhs Only, by way of BG along with the Technical Bid.</p> <p>b) The EMD of unsuccessful Bidder would be returned without any interest within 30 days from the date of completion of tender process.</p>	a) The SI / SP must submit an EMD of Rs.800000 /- [Rupees Eight Lakhs Only) by way of BG/Demand Draft from any scheduled commercial bank in favour of “Odisha Gramya Bank payable at Bhubaneswar” along with the Technical Bid.
6	Section-3-Eligibility Criteria	8	Sl.No.10	The NVRs, Cameras, POE switches, Video Management Server and other accessories planned to be supplied/ installed by the System Integrator, should be manufactured/ assembled in India for the past seven years with a fully equipped repair and maintenance center and a toll free number.	The NVRs, Cameras, POE switches, Video Management Server and other accessories planned to be supplied/ installed by the System Integrator, should be manufactured/ assembled in India for the past three years with a fully equipped repair and maintenance center and a toll free number. Document to be submitted.
7	Section-3-Eligibility Criteria	9	Sl.No.10	The OEM should have installed minimum 10000nos of 2 MP IR Dome IP Camera and 2 MP IR Bulet IP Camera in India (OEM to	The OEM should have supplied minimum 1000nos of 2 MP IR Dome IP Camera and 2 MP IR Bulet IP Camera in India during

1	2	3	4	5	6
SL.	Document Reference	Page No	Clause No.	Description in tender	Amendment
				provide CA certificate) during last 3 financial year.	last 3 financial year. Bidders have to upload the self-declaration of OEM with documentary proof in GeM.
8	Section-3-Eligibility Criteria	8	SI.No.3	The OEMs must have its own Service Centre(s) in Bhubaneswar since last 3 (Three) years.	The OEMs must have its own Service Centre(s)/Authorized service Centre in Odisha since last 3 (Three) years. Valid Address Proofs & other documents showing presence of service centers at Odisha for last 3 (Three) years to be provided.
9	Section-3-Eligibility Criteria- Documents Requirement of Bidder (System Integrator/ Service Provider (SI/ SP).	10	SI.No.3	The Firm must have executed for similar works in Banks/Financial Institutions/Public sector undertakings/ Govt. departments with last 5 years experience in the product offered from publication of the tender.	The Firm must have executed for similar works of CCTV/Surveillance in any Banks/Financial Institutions/Public sector undertakings/ Govt. departments with last 3 years with the product offered from publication of the tender.
10	Section-3-Eligibility Criteria- Documents Requirement of Bidder (System Integrator/ Service Provider (SI/ SP).	11	SI.No.27	Original copy of following documents should be submitted at OGB Head Office before scheduled date either by hand or by post or by courier. Demand Draft towards Bid Cost. Earnest Money Deposit in the form of Bank Guarantee. Power of Attorney as per Annexure G. Integrity Pact as per Annexure- J	Only Original Integrity Pact and Earnest Money Deposit in the form of Bank Guarantee/Demand Draft in favor of "Odisha Gramya Bank, payable at Bhubaneswar" should be submitted at OGB Head Office before scheduled date either by hand or by post or by courier. The Integrity Pact should be printed on stamp duty of Rs.100/-(Rupees One Hundred only).
11	Section-4- General Condition and Annexure-I	12 & 30	SI.No.1 & SI.No.6	Bidder agrees to complete the installation of the new Network based CCTV systems and de-installation of the old CCTV systems (post installation of new systems) within the number of days as specified in work order by the Bank.	Duration for completion of work: For both L1 vendor and for L2 vendor is 16weeks. Further, a penalty of Rs 500/- per week will be debited on the amount payable to the selected Bidder for any delay excluding the reasons such as natural

1	2	3	4	5	6
SL.	Document Reference	Page No	Clause No.	Description in tender	Amendment
				Further, a penalty of Rs 3000/- per day will be debited on the amount payable to the selected Bidder for any delay excluding the reasons such as natural disasters or war like situation(s) which are beyond the control of the Bidder.	disasters or war like situation(s) which are beyond the control of the Bidder. In case of 100% awarding to L1 bidder, duration for completion of work is 16weeks. Note: Selected bidders should have sufficient manpower (Export Engineers) to execute the work in time.
12	Integrity Pact and EMD Bank Guarantee	4 & 51	1 & Annexure-J	Integrity Pact and EMD Bank Guarantee(Stamp paper-Rs.200/-)	Integrity Pact and EMD Bank Guarantee with Stamp paper-Rs.100/--(Rupees Hundred Only)
13	Section-4-SI No.4 Condition of Installation of new network based CCTV systems	15	SI.No.4-Point No.b	The SI / SP must use Yellow / White / Yellow colour Cat-6 cables to differentiate with the Cat-6 cables used for normal networking by Bank. However, single colour coding to be used for complete cabling in one Branch.	The SI / SP must use Cat-6 UTP cables with tagging for normal networking by Bank. However, single colour coding to be used for complete cabling in one Branch.
14	Section-4-SI No.7 Condition of Installation of new network based CCTV systems	16	SI.No.7	Payment of bill will be released within one month after the receipt of the Invoice along with Installation & commissioning Report for each Branch subject to satisfactory functioning of the CCTV system in each Branch. In addition to the above, the Serial No. of the CCTV components installed (as applicable) in the Branch must be mentioned in the Branch wise Bill submitted to Head Office.	Payment of bill will be released as below: 1)1st phase-80% of submission of bill 2)2nd phase 80%(remaining 20% of 1st phase of bill and 60% of 2nd phase of submission of bill) 3)3rd phase-100% of submission of bill (remaining 40% of 2nd phase of bill and total submission of 3rd phase of bill). After the receipt of the Invoice along with Installation & commissioning Report for each Branch subject to satisfactory functioning of the CCTV system in each Branch. In addition to the above, the Serial No. of the CCTV components installed (as applicable) in the Branch must be mentioned in the Branch wise Bill submitted to Head Office.

Amendment

Annexure-III

Technical Specifications for each component of Network Based CCTV system

8 Channel NVR with 2 SATA	Features	Description
	IP video input	8 Ch
	Incoming bandwidth	80 Mbps or above
	Outgoing bandwidth	80 Mbps or above
	Recording resolution	8 MP resolution or above
	Video o/p interfaces	HDMI,VGA outputs HDMI port; Supporting 4K resolution, VGA port; Supporting 2MP(1920 × 1080) resolution
	Audio o/p	1 ch
	Compression technique	H.265 or better
	Synchronous playback	Up to 8 channel
	VCA storage	Should support multiple Video Content Analytics based on camera analytics
	SATA interfaces	2 SATA interfaces supporting 8TB each
	Network interfaces	1, RJ-45 10/100 Mbps self-adaptive Ethernet interface
	USB interface	2 × USB 2.0
	Power supply	12 VDC
	Working temperature	-10 to +55° C
	Working humidity	10 to 90 %
	Certification	CE,FCC,BIS,
Decoding Capability 8ch NVR	1080P(8channel)	
4TB Surveillance Hard Disk Drive	Features	Description
	HDD	4TB
	Interface	SATA 6Gb/s
	Mean Time Between Failures (MTBF, hours)	1,000,000hr
	Cache (MB)	256

	Max Sustained Data Rate, OD Read (MB/s)	180MB/s
	Load/Unload Cycles	300,000 / 600,000
	Power-On Hours per Year (24×7)	8760
	Operating Temperature	5 - 60 °C
	Rescue Data Recovery Service (3 Years) by OEM and not through any third party as video footage of Banks are very important.	
2 MP IR Dome IP Camera	Features	Description
	Camera Type	2MP Fixed Dome/Turret Camera
	Image Sensor	1/2.8-inch CMOS or better
	Resolution	Min. 1920 × 1080 @ 25fps or better
	Compression	H.264,H.265
	Streaming	Min. three compressed stream, FPS for all 3 streams (Individually Configurable)
	ID/Password	Multi-level user ID/Password
	Physical Layer	1 RJ45 10M/100M self-adaptive Ethernet port
	Protocol	Minimum TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, NTP, UPnP, SMTP, IGMP, 802.1X, QoS, IPv4, IPv6, UDP, Bonjour, SSL/TLS
	Lens Type	2.8 / 4 mm Fixed Lens
	Dynamic Noise Reduction	3D DNR
	Antiflicker	Support
	Illumination	Color: 0.005 Lux @ (F1.6, AGC ON), B/W: 0 Lux with IR
	Supplement Light Range	up to 40 m
	Privacy Mask	Yes
	Auto Gain Control	Yes
	Back Light Compensation	Yes
	Electronic Shutter	1/3 s to 1/100,000 s
	White Balance	Yes
	Wide Dynamic Range	120dB
	Day and Night switch	Day, Night, Auto, Schedule
	Operating Temperature	-30 °C to +60 °C Humidity 95% or less (non-condensing)
	Housing	IP67
	Edge based video content Analytics	Line crossing detection, Intrusion detection, Motion Detection, Video tampering
	Power Source	12 VDC, PoE: 802.3at/af
	Certification	CE, FCC, BIS,
MaC ID	MaC id should be registered with its own OEM.	

2 MP IR Bullet IP Camera	Features	Description
	Camera Type	Fixed Bullet Camera
	Image Sensor	1/2.8-inch CMOS or better
	Resolution	Min. 1920 × 1080 at 25 FPS or better
	Video Compression	H.264, H.265
	Streaming	Min. three compressed stream,FPS for all 3 streams (Individually Configurable)
	ID/Password	Multi-level user ID/Password
	Simultaneous Live View	Up to 6 channels
	Physical Layer	1 RJ45 10M/100M self-adaptive Ethernet port
	Security	Password protection, HTTPS encryption, IP address filter
	Protocol	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, NTP, UPnP, SMTP, IGMP, 802.1X, QoS, IPv4, IPv6, UDP, Bonjour, SSL/TLS
	Lens Type	Fixed focal lens 2.8 / 4 mm
	Image Enhancement	BLC, 3D DNR
	Image Settings	Saturation, brightness, contrast, sharpness, gain, white balance adjustable by client software or web browser
	Illumination	Color: 0.005 Lux, B/W: 0 Lux with IR
	IR Range	Inbuilt IR (Up to 40 mtrs. or better)
	Privacy Mask	Yes
	Electronic Shutter	1/3 s to 1/100,000 s
	Wide Dynamic Range	120dB
	Day and Night	Day, Night, Auto, Schedule
	Operating Temperature	-30 °C to +60 °C Humidity 95% or less (non-condensing)
	Housing	IP67
	Edge based video content Analytics	Line crossing detection, intrusion detection, Motion detection, video tampering alarm
	Power Source	12 VDC, PoE: 802.3at/af
Certification	CE, FCC, BIS,	
MaC ID	MaC ID should be registered with its own OEM.	
8 port Unmanaged PoE Switch	Features	Description
	Switch Type	Unmanaged
	Port number	8 × 10/100Mbps PoE ports, and 2 × Gigabit RJ45 ports
	PoE Port	Ports 1 to 8
	Forwarding mode	Store-and-forward switching
	Standard	IEEE 802.3, IEEE 802.3u, IEEE 802.3x, IEEE802.3ab, IEEE802.3z

	Switching capacity	5.6 Gbps
	Packet forwarding rate	4.1664 Mpps
	Max. port power	30 W
	PoE power budget	60 W
	Max. power consumption	65 W
	MAC Address Table	16 K / 4 K
	Surge Protection	6 KV
	Power Supply	48 VDC
	Working Temperature, Humidity	0 °C to 40 °C, humidity 5% to 95% (no condensation)
	Storage Temperature, Humidity	-40 °C to 85 °C, humidity 5% to 95% (no condensation)

Sign:

Name:

Designation:

Contact No.:

Amendment
Annexure - IV
COMMERCIAL BID

Rate for 8 - Channel Network based CCTV System for 549 Branches.

Sl.No.	CCTV Component	Make/ Model, page no.of Brochure / Data Sheet of the items to be Installed by Bidder	Approx.Qnty	Rate (Rs)	Amt.	GST (Rs)	Tot. Amt. (Rs)
1	8 - Ch NVR with Minimum 2 Sata		549				
2	4TB Surveillance HDD (4TB)		1098				
3	2 MP IR Dome IP Camera (Fixed lens)		2218				
4	2 MP IR Bulet IP Camera (Fixed lens)		549				
5	8-Port 10/100/1000M PoE S/w with 2 uplinks		549				
6	Cat-6 UTP Cable (Mtr)(549x120mtrs)	ISI MARK	65880mtrs				
7	25 MM PVC Conduit(Mtr) white(549x90mtrs)	ISI MARK	49410mtrs				
8	Lockable 4U Rack Wall Mount for housing 8 Channel NVR & POE switch with Power Socket(PDU PLUGING)	REPUTED BRAND	549				
9	Wired mouse	ISI MARK	549				
10	Power Distribution Unit/SMPS	ISI MARK/REPUTED BRAND	549				
11	VGA/HDMI Cable, 5 Mtr for connecting Display to NVR as required	REPUTED BRAND	2745mtrs				
12	IP Rated PVC Junction Box for CCTV Cameras	ISI MARK	2218				
13	RJ 45 connector-(2218 camerasx10+549x2)	REPUTED BRAND	5534nos				
14	3 Core 1.5 Sq mm Cable (Mtr)	ISI MARK/REPUTED BRAND	2745mtrs				
15	Add/ mention any other item(s) if required		549				
16	Cost for Installation and connecting to ups of the branch, Commissioning & Testing (Including other misc. items) along with	Includes any other item not mentioned above for installation.	549				

	submission of Commissioning Report.						
A	Total						
B	Less-Buyback Of Old Cctv Systems Excluding Harddisk Drive And Monitor For 549branches.	549					
	Net Total(A-B)						

Yours faithfully,
Authorized Signature with Company Seal

Note:

1. The bid is to be finalized through lowest quoted price (L-1 price) of Net Total Basis.
2. The rates of all the items as mentioned above and as approved for L1 Bidder shall be finalized for a period of minimum one year (12 Months) for any additional installation required by the Bank.
3. All the Items must be supplied as per Technical Specifications given to this tender.
4. Engineers of the vendor will take the signed format given by the bank duly filled and signed by the BM/Officer.
5. Each item must be supplied along with all standard accessories and warranty certificates as specified in this tender.
6. The payment for Branch wise Bill will be made by Head Office as per actual bill.
7. **Vendor must give make and model of the above mentioned items which proposes to supply and mention the Page No. of the Brochure / Data Sheet attached in respect of each component for bank to match the Tech Specification given in the tender.**
8. Detailed Technical specification of most of components of the NVR based CCTV system which are required to be installed in OGB Branches are mentioned at subsequent pages.
9. The Bids that are not meeting the technical specification or the Bids in which the Broachers / Data Sheet are not found attached will be disqualified in the Technical Bid.
10. Hard disk should be proper packed and marked the branch name duly signed by the Branch Manager/Officer. Vendor has to submit the Hard Disk drive of all the branches at Head Office.

Yours faithfully,
Authorized Signature with Company Seal

Table -2:- Clarification on queries of bidder

1	2	3	4	5	6	7
SL. No	Bidder	Page no	Clause no	Description in RFQ	Clarification sought	Bank's Remarks
1	Dahua Technology India Pvt Ltd	Page No 8,	Point No 3	The OEMs must have its own Service Centre(s) in Bhubaneswar since last 3 (Three) years.	We have our authorized service centre in Bhubaneshwar from since more than 3 years. Request you to change it "Authorized" instead of "Own".	Refer to Table-1,Amendment-1,SI No.8
2		Page No 8,	Point No 5	OEM IT Return	OEM IT return is a confidential document and can not be distributed to all SIs. Request you to consider P&L certificate. If it is required we may provide it to bank seperately.	This existing clause stands.
3		Page No 9,	Point No 10	The OEM should have installed minimum 10000 2MP 2 MP IR Dome IP Camera and 2 MP IR Bulet IP Camera in India (OEM to provide CA certificate) during last 3 financial year.	As OEM is a supplier of product and not the installer so we can provide self declaration for supply of more than 10000 cameras. So kindly consider.	Refer to Table-1,Amendment-1 SI No.7
4		Page No 34		8 Ch NVR with 2 SATA Certification should be CE, FCC, BIS & UL for CCTV products so that only actual OEM should participate and to restrict white label products.	1. Outgoing Bandwidth should be - 160 MbPs 2. Missing - Decoding Capability 8ch NVR - 1080P (8ch) 3. Alarm in/Out - 4/1 should be there for future integration in E-surveillance	Refer to Table-Amendment-Technical Specifications for each component of Network Based CCTV system-Annexure-III
5		Page No 35		2 MP IP Dome Camera Certification should be CE, FCC, BIS & UL for CCTV products so that only	SD card - support upto 256 gb for the purpose of stand alone recording as well , in case if any theft	Refer to Table-Amendment-Technical Specifications for each component of

1	2	3	4	5	6	7
SL. No	Bidder	Page no	Clause no	Description in RFQ	Clarification sought	Bank's Remarks
				actual OEM should participate and to restrict white label products.	<p>happens of NVR, the recording of 5-8 days shall remain in the cameras. .</p> <p>2. Streaming - Missing points are resolution ., FPS for all 3 streams</p> <p>3. We suggest camera should have inbuilt Mic</p> <p>4. We suggest Camera should have IK10 feature (Vandal Proof), so the thief could not break the camera easily</p> <p>5. MaC ID should be registered with its own OEM</p>	Network Based CCTV system-Annexure-III
6		Page No 36		2 MP IP Bullet Camera Certification should be CE, FCC, BIS & UL for CCTV products so that only actual OEM should participate and to restrict white label products.	<p>SD card - support upto 256 gb for the purpose of standalone recording as well , in case if any theft happens of NVR, the recording of 5-8 days shall remain in the cameras. .</p> <p>2. Streaming - Missing points are resolution ., FPS for all 3 streams</p> <p>3. MaC ID should be registered with its own OEM</p>	Refer to Table-Amendment-Technical Specifications for each component of Network Based CCTV system-Annexure-III
1	Debtech Electronics	4 & 51	1 & Annex J	Name of contact officials for submission of Integrity Pact (in ₹200 Stamp paper) & EMD-BG.	In which stamp paper it will be done 100/- or 200/-	Refer to Table-1,Amendment-1 SI No.10
2		21	7.1.A.1 e	Documents are not serially page numbered or not stamped or not	The Tender is in GEM so which portion will have spiral bind	No need of spiral binding in GeM Portal.Errorionously typed in tender documents.

1	2	3	4	5	6	7
SL. No	Bidder	Page no	Clause no	Description in RFQ	Clarification sought	Bank's Remarks
				spiral bound or not signed by the competent authority.		
3		In upload Portion & In Pg 57	10.1 to 10.7		We are already uploading the work orders in the experience criteria portion but kindly clear the Project documentation.	All the documents have to be uploaded in GeM portal.
4		Approach & Methodology		In upload Portion	Kindly let us know what is Approach & Methodology documents shall we upload.	As per GeM guidelines.
1	Quest Technosolutions	38	Sl.no.6	Annexure – IV-Commercial Bid Cat-6 STP Unarmoured Cable	The type of wire mentioned "Cat-6 STP Unarmoured Cable" will be one of costly wire in this segment and mainly used for outdoor wiring. For Indoor wiring CAT-6 wire will be good and cost effective.	Refer Amendment-Annexure – IV-8 - Channel Network based CCTV System for 549 Branches.
2		Page No 8,	Point No 3	The OEMs must have its own Service Centre(s) in Bhubaneswar since last 3 (Three) years.	We have our authorized service centre in Bhubaneswar from since more than 3 years. Request you to change it "Authorized" instead of "Own".	Refer to Table-1,Amendment-1,SI No.8
3		Page No 8,	Point No 5	OEM IT Return	OEM IT return is a confidential document and can not be distributed to all SIs. Request you to consider P&L certificate. If it is required we may provide it to bank separately.	This existing clause stands.
4		Page No 9,	Point No 10	The OEM should have installed minimum 10000 2MP 2 MP IR Dome IP	As OEM is a supplier of product and not the installer so we can provide self declaration for supply of more	Refer to Table-1,Amendment-1 SI No.7

1	2	3	4	5	6	7
SL. No	Bidder	Page no	Clause no	Description in RFQ	Clarification sought	Bank's Remarks
				Camera and 2 MP IR Bulet IP Camera in India (OEM to provide CA certificate) during last 3 financial year.	than 10000 cameras. So kindly consider.	
5		Page No 34		8 Ch NVR with 2 SATA Certification should be CE, FCC, BIS & UL for CCTV products so that only actual OEM should participate and to restrict white label products.	<ol style="list-style-type: none"> 1. Outgoing Bandwidth should be - 160 Mbps 2. Missing - Decoding Capability 8ch NVR - 1080P (8ch) 3. Alarm in/Out - 4/1 should be there for future integration in E-surveillance 	Refer to Table-Amendment-Technical Specifications for each component of Network Based CCTV system-Annexure-III
6		Page No 35		2 MP IP Dome Camera Certification should be CE, FCC, BIS & UL for CCTV products so that only actual OEM should participate and to restrict white label products.	<ol style="list-style-type: none"> 1. SD card - support upto 256 gb for the purpose of stand alone recording as well , in case if any theft happens of NVR, the recording of 5-8 days shall remain in the cameras. . 2. Streaming - Missing points are resolution ., FPS for all 3 streams 3. We suggest camera should have inbuilt Mic 4. We suggest Camera should have IK10 feature (Vandal Proof), so the thief could not break the camera easily 5. MaC ID should be registered with its own OEM 	Refer to Table-Amendment-Technical Specifications for each component of Network Based CCTV system-Annexure-III

1	2	3	4	5	6	7
SL. No	Bidder	Page no	Clause no	Description in RFQ	Clarification sought	Bank's Remarks
7		Page No 36		2 MP IP Bullet Camera Certification should be CE, FCC, BIS & UL for CCTV products so that only actual OEM should participate and to restrict white label products.	SD card - support upto 256 gb for the purpose of stand alone recording as well , in case if any theft happens of NVR, the recording of 5-8 days shall remain in the cameras. . 2. Streaming - Missing points are resolution ., FPS for all 3 streams 3. MaC ID should be registered with its own OEM	Refer to Table-Amendment-Technical Specifications for each component of Network Based CCTV system-Annexure-III